

## **STORMWATER MANAGEMENT PROGRAM**

### Directory for questions, reporting issues and complaints

#### CD & P - Conservation Div.

Phone: 978-623-8311

Email: [conservation@andoverma.gov](mailto:conservation@andoverma.gov)

- Sedimentation and erosion issues from construction site runoff
- Wetland disturbances and violations

#### CD & P - Health Division

Phone: 978-623-8295

Email: [health@andoverma.gov](mailto:health@andoverma.gov)

- Septic system failures
- Sewer/septic odors or illicit discharges
- Illegal septic discharge or dumping

#### CD & P – Planning Division

Phone: 978-623-8310

Email: [planning@andoverma.gov](mailto:planning@andoverma.gov)

- Stormwater Management permits and applications

#### DPW - Engineering Division

Phone: 978-623-8350 x520

Email: [dpw-engineering@andoverma.gov](mailto:dpw-engineering@andoverma.gov)

- Investigations of unusual or illicit discharges
- Stormdrain capacity issues
- Information on Town Stormdrain system
- Requests for stormdrain plans, maps, and records

#### DPW – Highway Division

Phone: 978-623-8426

Email: [dpw-highway@andoverma.gov](mailto:dpw-highway@andoverma.gov)

- Blocked catchbasins or culverts
- Stormdrain or catchbasin cleaning and maintenance
- Street sweeping

#### DPW – Water / Sewer Division

Phone: 978-623-8390

Email: [dpw-watersewer@andoverma.gov](mailto:dpw-watersewer@andoverma.gov)

- Sanitary sewer backups, overflows, or surcharging