



Select Board Goal Setting Workshop

Tuesday, June 21, 2022 7:00 PM

Town Offices

3rd Floor Select Board Conference Room

36 Bartlet Street, Andover, MA 01810

ANDOVER TOWN CLERK
RCUD 2022 JUN 16 PM4:25

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- I. **Call to Order – 7:00 P.M.**
 - II. **Opening Ceremonies**
 - A. Moment of Silence/Pledge of Allegiance
 - III. **Goal Setting Workshop**
 - A. Town Manager to update the Board on 2021-2022 Goals and Objectives
 - a. New Mobile App and Website Refresh Update
Board to receive an update on the town's new mobile app and the process to update the town's website.
 - b. Andover Central Customer Service System Response Update
Board to receive an update on the town's 311 customer service requests and response patterns.
 - B. Select Board and Town Manager to discuss 2022-2023 Goals and Objectives.
 - IV. **Adjourn**

If any member of the public wishing to attend this meeting seeks special accommodations in accordance with the Americans with Disabilities Act, please contact Kathryn Forina in the Town Manager's Office at 978-623-8215 or by email at kathryn.forina@andoverma.us

MEETINGS ARE TELEVISED ON
COMCAST CHANNEL 22 AND VERIZON CHANNEL 45