



Who is Public Works and how does the Highway Division fit in?

Highway is the team that provides the maintenance of roadways, sidewalk, the stormwater drainage system in addition to providing the service of Snow & Ice Maintenance during the winter months. Employees in Highway have CDL (Commercial Driver's License) and hoisting licenses that gives them the ability to operate the larger vehicle you see on the roads along with operating a variety of other equipment.

Work Requests

All of Andover's DPW divisions utilize an online tool to report concerns and request inspections and work. Highway makes use of this tool for creating requests to address road and sidewalk maintenance, mailbox and snow plow damage, street signs, guardrails, roadway markings and much more. This tool can be accessed via the Town's website at <https://andoverma.gov/607/Public-Works-Request> or by downloading the app from the website.



Equipment

The Highway Division requires a variety of vehicles and equipment to provide the services needed in Andover. Some examples of what the vehicles/equipment is and what it does:

- 10-wheel & 6-wheel dump trucks haul material (gravel, loam, salt, plow & sanding snow etc.)
- Loaders load materials into dump trucks
- Bobcats, Prinoth, Holders sidewalk maintenance, snow removal, small job excavation)
- Street sweeper sweeps streets
- Pickup trucks transport tools, barricades, personnel, plow and sanding

Roadway Paving

The Highway Division is responsible for maintaining over 180 miles of roadway. While larger paving projects are often contracted out to a private vendor, Highway provides paving, sidewalk and patching around Town year-round.