



Christopher Cronin
Director of Public Works

TOWN OF ANDOVER

Department of Public Works

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NOTICE TO WATER CUSTOMERS

Andover DPW to Inspect Water Service Lines

The Andover Department of Public Works (DPW), through its subcontractor, Thielsch Engineering, will be inspecting water service lines/pipes in the homes of some of our customers. This inspection is being conducted to ascertain the existing pipe material as it enters the dwelling before the water meter, in order to determine whether the service line contains lead.

If present, lead can cause serious health problems, especially for pregnant women and young children. Lead is a health concern and is commonly found in the environment; most commonly in lead-based paint. Lead can also be found in water, though at much lower levels. The water provided by Andover is lead-free when it leaves Haggetts Pond. However, lead can get into tap water through lead service lines, lead solder used in plumbing, and some brass fixtures.

The focus of this project is on the small percentage of services of unknown material. No action is required on your part at this time. In the next few weeks, Thielsch will be reaching out to those residents to schedule an inspection. These inspections typically take less than 15 minutes and are scheduled at a time that is convenient for you.

If you should have any questions regarding this notice, please do not hesitate to contact the Andover DPW at (978) 623-8703 or visit our website at www.andoverma.gov/lead.

Respectfully,

Christopher Cronin

Director of Public Works

Notice Date: 6/6/2022