



# TOWN OF ANDOVER

JULY 2020 - JUNE 2021

## RECYCLING & TRASH COLLECTION GUIDE FOR RESIDENTS

### **\*\* CHANGES IN RECYCLING \*\***

**CARTONS OF ANY KIND AND FROZEN FOOD BOXES ARE NO LONGER ACCEPTABLE IN RECYCLING - PLEASE SEE PAGE 4 FOR MORE DETAILS**

### **Public Works**

The Department of Public Works consists of the following divisions: Spring Grove Cemetery, Engineering, Facilities & Field Rentals, Forestry, Highway, Parks & Grounds, Sewer Collection, Recycling & Solid Waste, Vehicle Maintenance, Water Treatment and Distribution. See back cover for contact information.



### **RECYCLING BINS**

Blue, 18 gallon Recycling Bins  
**Pickup by appointment only**  
at 5 Campanelli Drive  
Call 978-623-8701 or  
email [recycle@andoverma.us](mailto:recycle@andoverma.us)

TIP: You can use any container you choose for recycling as long as it weighs less than 50lbs when full and is clearly marked as recycling with 2 Red Recycle Stickers affixed, one on each side. Available by appointment only. The Town does not supply trash receptacles.

### **DO NOT RECYCLE PLASTIC BAGS CURBSIDE**

*\*\*May be recycled at participating retailers\*\**

To avoid contaminating the recycling stream, **DO NOT place plastic bags, wraps, films or pouches OF ANY KIND** in your recycling bin, or use them to bag recyclable items.

### **Recycle Quick Tips**

- All items must be clean, empty and dry
- No plastic bags, wraps or films
- No "tangles" like hoses, ropes or cords
- No food waste or items covered in food residue
- Boxes must be broken down, free of packing and bundled no bigger than 3'x3'x2'
- See page 5 for acceptable items. If you are not sure please ask or place in your trash. Email [Recycle@AndoverMa.us](mailto:Recycle@AndoverMa.us) for questions about acceptable items

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## **RULES & REGULATIONS - PLEASE SEE INSIDE**

### **MISSED PICKUPS / COMPLAINTS**

Contact Republic Services 800-442-9006 or use our Public Works Request System found on the Town's website at: [AndoverMA.Gov/WorkRequest](http://AndoverMA.Gov/WorkRequest)

### **QUESTIONS ABOUT RECYCLING OR TRASH DISPOSAL IN ANDOVER?**

Please call DPW at 978-623-8700 or email at [Recycle@AndoverMa.us](mailto:Recycle@AndoverMa.us)

### **Follow us on Social Media**



[@AndoverDPW](https://www.facebook.com/AndoverDPW)



[@AndoverDPW](https://twitter.com/AndoverDPW)



[@Andover\\_DPW](https://www.instagram.com/Andover_DPW)

# CURBSIDE REGULATIONS

- All trash and recycling must be curbside by 7:00 AM
- Truck routes and schedules are subject to change without notice during the day
- Trash is collected weekly
- Recycling is collected bi-weekly
- Trash on private property WILL NOT be picked up
- Recycling or trash buried under snow WILL NOT be picked up
- Yard waste is collected seasonally, 6 weeks in the spring, 6 weeks in the fall - Please see page 3 for details
- Weather related delays, call 978-623-8700, or sign up for CodeRed for automatic notices (visit [AndoverMA.Gov/CodeRed](http://AndoverMA.Gov/CodeRed) for more information on CodeRed)
- Collections following holidays will be one day later. Please see pages 6 & 7 for the schedule
- NO TRASH OR RECYCLING CONTAINER MAY EVER WEIGH MORE THAN 50 POUNDS AT ANY TIME

## TRASH COLLECTION

**Containers:** The Town does not supply trash containers. Residents are free to use whatever containers they choose as long as they weigh less than 50lbs when full (drivers manually lift containers). Residents may also place bags curbside. Trash in barrels must be bagged; no loose trash. Please do not use paper yard waste bags or contractor bags for curbside trash collection.

**Limits:** Household trash is limited to 4 bags or barrels, no more than 50lbs each, or the equivalent of 135 gallons maximum per residence. NO "business" trash accepted.

**Bulky Items:** Residents are also allowed one bulk item per week as part of their regular trash service. Please see page 3 for more details.

**Bundled Branches:** Residents' twigs/branches are allowed in the weekly trash pickup, (subject to limitation of 3-4 bundles). Please see page 3 for more details.

### The following **CANNOT** be put curbside for trash collection:

- Construction/Demo Debris
- Appliances/White Goods
- TVs and Electronics
- Treadmills
- Oil Based Paint, Varnishes, Solvents
- Hazardous Waste (see Page 9)
- **Wet** Paint/ Cans (see Page 3)
- Yard Waste (a separate collection - See page 3)
- Lawn Mowers/Snow Blowers
- Recyclables
- Lead Acid or Lithium Batteries
- Items Containing Mercury

See page 8 for more details on Mercury and Batteries

.....  
• **PAINT:** Please see page 3 for details on what is allowed curbside and what must be brought to a Household Hazardous Waste Collection.  
.....

To learn more about MassDEP Waste Bans  
Visit: [mass.gov/guides/massdep-waste-disposal-bans](http://mass.gov/guides/massdep-waste-disposal-bans)

# CURBSIDE

## ITEMS WITH SPECIFIC PREPARATION/CONSIDERATION

### **BULKY ITEMS**

Residents are allowed ONE bulky item per week with their regular household trash. Bulky items include, but are not limited to: sofas, loveseats, chairs, recliners, armchairs, mattress and box-spring sets, tables, desks, bookcases, carpeting.

*\*Treadmills are NOT considered a bulky item*

*\*Construction Debris is NOT considered a bulky item*

### **CARPETING PREPARATION:**

Carpet must be cut into 3'-4' widths, rolled then taped or roped together and each bundle must weigh less than 50lbs. Loose carpeting will not be accepted.

**\*\*One Room Carpet = One Bulky Item\*\***

**Area Rugs - Please roll up and tape - Rugs must not be longer than 7ft in length**

### **GRILLS**

Freestanding grills can be put out as your one bulk item. Propane tanks, charcoal or any other **Fuel must be removed.**

### **PAINT**

Latex, acrylic, or any paint that specifies it can be **cleaned with soap and water** is accepted with your trash if **completely dried:**

- Remove cover and allow paint to dry
- Place stick inside can and stir occasionally to eliminate skin formation and to aid drying time
- For faster drying add kitty litter or commercially available drying agents to paint
- **Cover must be removed when placed curbside** so that the dried paint is visible

*See page 9 for oil based paints and varnishes*

### **SMOKE DETECTORS**

Smoke detectors can be disposed of in your **trash. Please do not bring to HHW or CRT collections.** Return to Manufacturer for recycling.

### **BUNDLED BRANCHES**

Twigs/branches are allowed in the weekly trash pickup, (subject to limitation of 3-4 bundles) and must be bundled with tape or rope as follows:

- Up to 6" in diameter
- up to 4' in length
- 50lbs or less
- No foliage

**\*Do not put in bags**

### **CHRISTMAS TREES**

Christmas Trees will be collected the same day as trash collection as your weekly bulk item (one per week)

- Please remove all decorations and place tree curbside with your regular trash
- Trees over 7' in height must be cut in half
- Trees frozen in snow banks will not be picked up
- There are no start/stop dates for collecting trees

*Note: The holiday season results in the highest trash volume of the year. Trash must take priority over trees if volumes, weather or other factors threaten the completion of daily trash routes. Trees left will be picked up at a later date.*

### **RAW WOOD (Untreated)**

Raw wood consists of any unused, untreated wood product free of paint, stain, varnish, nails, screws, etc. Removing nails does not return it to raw wood. No plywood, pressure treated wood or fences of any kind. The specifications for bundling raw wood are the same as bundled branches (see specifications above).

## CURBSIDE LEAF COLLECTION - SEASONAL

### **YARD WASTE**

Curbside leaf collection will occur for 6 weeks in the fall and 6 weeks in the spring:

**FALL** - The 5 weeks before Thanksgiving and one week following Thanksgiving week. **NO collection during the week of the Thanksgiving holiday**

**SPRING** - The 5 weeks before Memorial Day and the week of Memorial Day. Please see Pages 6 & 7 for the calendar

Leaves accepted **ONLY** if:

- In open barrels or -
- Brown paper leaf compost bags
- Each bag/barrel weighs 50lbs or less
- **NO PLASTIC BAGS**
- No rocks, stones, stumps or branches

*Please Note:*

- The leaf collection truck is a **separate truck** than the household trash truck
- During high volume weeks, collections can sometimes fall behind. Please **leave your bags/ barrels curbside** until they are collected to avoid a missed pickup

**Did You Know** - Andover has a compost site that accepts leaves, grass clippings and brush? View page 9 for more information!

# CURBSIDE

## RECYCLING COLLECTION

**SINGLE STREAM RECYCLING** (*Residents may also separate materials if preferred for organizational purposes*) Allowable items of Mixed Paper, Glass, Plastic and Metals may be combined in a Blue Bin or personal container(s) with Red Recycling Stickers (see below). **PLASTIC BAGS ARE NOT AN ACCEPTABLE CONTAINER.**

**Containers:** Blue, 18 gallon Recycling Bins may be picked up at the Municipal Services Facility located at 5 Campanelli Drive. Please call before traveling to this location to schedule a pickup. Larger personal containers (such as a 30 gallon trash barrel) or wheeled carts may be used, **with total weight less than 50lbs each** and Two (2) Red Recycling Stickers on the outside. Red Stickers may also be obtained for free. See page 1 for contact information.

**Limits:** There is NO LIMIT on curbside recycling but each container or bundle must weigh less than 50lbs

**Cardboard:** Please break down, remove any tape or packing materials, flatten and fold boxes, cartons & other pieces of cardboard into **3' x 3' x 2' bundles** (must weigh less than 50lbs), then tie or tape them together & place next to your bin. **\*Boxes not broken down will NOT be picked up.**

*See page 2 for curbside regulations*

### Recycling Update

**Cartons and frozen food boxes are no longer acceptable in recycling. Please place these items in your trash.**

**Why are these items not acceptable?** Cartons and frozen food boxes have a thin layer of polyethylene (plastic) coating that prevents them from being recycled in a single stream environment. These items, once sorted at most Materials Recovery Facilities (MRF) are being disposed as trash, after going through the recycle process at a higher cost.

The Massachusetts Department of Environmental Protection (MassDEP) has launched the Recycle Smart program to identify what items are and are not acceptable at MRFs across the state. The most significant issue with recycling is that too many of us are putting things in our recycling bins that cause problems at recycling facilities. Recyclables are a commodity and are subject to the laws of supply and demand. Less demand means lower value. All of this has a financial impact on local communities.

Please stick to the list and only place approved recyclable items in recycling bins or carts. Are you confused about what belongs in your bin and what doesn't? As a general rule, remember: bottles, cans, jars, jugs, and paper. For all others please check the Guide, the Recycle Smart lookup linked below or place in your trash.

**\*\*Attention - PLEASE KEEP THESE ITEMS OUT OF YOUR BIN!\*\***

**To avoid contaminating truck loads, recycling is subject to rejection at the curb**

- Any Item Marked #6
- Any Carton (milk, juice, soup)
- Pizza Boxes
- Any Item With Food Residue
- Shredded Paper
- Plastic Bags, Wraps or Pouches
- Foods and Liquids
- Hot Coffee Cups (all types)
- Garden Hoses, String Lights, Ropes or other "Tanglers"
- Clothing or Linens
- Napkins, Tissues, Towels or Wipes
- Compostable Plastics (PLA7)
- Anything 2" or Smaller

*Do your part...*



If you are not sure if a particular item belongs in the bin, use the MassDEP's recycling lookup tool at:

[recyclesmartma.org](http://recyclesmartma.org)

If you are still not sure, find a discrepancy or still have questions, email us at [Recycle@AndoverMa.us](mailto:Recycle@AndoverMa.us)

# CURBSIDE RECYCLING COLLECTION

**All Items must be: EMPTY - CLEAN - DRY**

MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
<b>METAL</b> 	<ul style="list-style-type: none"> <li>• Deposit and Non-Deposit beverage Cans</li> <li>• Steel/Tin Cans</li> <li>• Aluminum Pie Plates and Trays (MUST BE CLEAN &amp; DRY)</li> </ul>	<ul style="list-style-type: none"> <li>• Rinse Clean</li> <li>• Labels OK</li> <li>• Do Not Flatten</li> </ul>	<ul style="list-style-type: none"> <li>• Other Metal items</li> <li>• Aluminum Foil</li> <li>• Paint Cans</li> <li>• Aerosol Cans</li> <li>• Coat hangers</li> <li>• Metal Cookware</li> </ul>

**Tip: *Want That Deposit Back?*** View [mass.gov/deposit-bottle-can-recycling](http://mass.gov/deposit-bottle-can-recycling) for more information on how!

MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
<b>GLASS</b> 	<ul style="list-style-type: none"> <li>• Beverage Containers</li> <li>• Glass Food Jars</li> </ul>	<ul style="list-style-type: none"> <li>• Rinse Clean</li> <li>• Collar, lids &amp; labels OK</li> </ul>	<ul style="list-style-type: none"> <li>• Broken Glass</li> <li>• Mirrors</li> <li>• Ceramics (Plates, Cookware)</li> <li>• Drinking Glasses/Vases</li> <li>• Light Bulbs</li> <li>• Windows</li> </ul>

MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
<b>PLASTIC</b> 	<ul style="list-style-type: none"> <li>• Plastic Beverage Bottles</li> <li>• Detergent Bottles</li> <li>• Laundry &amp; Toiletry Bottles</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Empty</b></li> <li>• Rinse Clean</li> <li>• Labels OK</li> <li>• Soap <u>Residue</u> OK</li> <li>• Container/Tub Lids On</li> <li>• Caps On (<i>no loose caps</i>)</li> <li>• No Straws</li> <li>• No Disposable Beverage Lids</li> </ul>	<ul style="list-style-type: none"> <li>• Any Item marked #6</li> <li>• Plastic Bags/Wraps</li> <li>• Styrofoam</li> <li>• Rigid Plastics</li> <li>• Compostable Plastics (PLA7)</li> <li>• Chemical, Motor Oil other hazardous Waste Containers</li> <li>• Food-soiled Containers/Cups</li> <li>• Plastic Utensils</li> </ul>



MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
<b>CARDBOARD</b> 	<ul style="list-style-type: none"> <li>• Cardboard Boxes</li> <li>• Poster Board</li> <li>• Cereal &amp; Pasta Boxes</li> <li>• File Folders</li> </ul>	<p><b>Breakdown</b>, flatten and fold boxes, cartons &amp; other pieces of cardboard into <b>3' x 3' x 2'</b> bundles, then tie or tape them together &amp; place next to your bin.</p>	<ul style="list-style-type: none"> <li>• Styrofoam (Packaging Peanuts, Large Pieces, Etc.)</li> <li>• Pizza Boxes—To reduce contamination, pizza boxes are not accepted</li> <li>• Any container with oil or food residue</li> <li>• Milk/Beverage Cartons</li> <li>• Frozen Food Boxes</li> </ul>

MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
<b>PAPER</b> 	<ul style="list-style-type: none"> <li>• Newspapers</li> <li>• Magazines, Catalogs</li> <li>• Junk Mail, Envelopes</li> <li>• Books, Phone Books</li> <li>• Paper Bags</li> <li>• Office/Computer Paper</li> <li>• Boxboard (<i>remove liners</i>)</li> </ul>	<ul style="list-style-type: none"> <li>• Remove hard-covers from books</li> <li>• Remove any plastic cards or wraps</li> <li>• Place in paper bags for easy handling</li> </ul>	<ul style="list-style-type: none"> <li>• Food-soiled Paper, Boxes, Plates or Cups</li> <li>• Shredded Paper</li> <li>• Thermal Paper/Receipts</li> </ul>

**Tip: *Got Junk Mail?*** Register on the [National Do Not Mail List](http://NationalDoNotMailList.com) to opt out of unwanted advertising mail. Visit [Directmail.com](http://Directmail.com) or page 11 for more info.

**\*\*NO PLASTIC BAGS • DO NOT BAG RECYCLABLES!\*\***

**WEEK "A" RECYCLING COLLECTION (shaded area on calendar)**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Applecrest Rd.	Abbott Bridge Dr.	Andover St. (Dascomb to Red Spring Rd.)	Apollo Cir.	Argyle St.
Avon St.	Abbot St.	Apache Way	Ashbury Ln.	Arthur Rd.
Barnard St.	Alden Rd.	Argilla Rd.	Beacon St.	Arundel St.
Barrington Dr.	Anderson Cir.	Bateson Dr.	Bedford Pl.	Balmoral St.
Bartlett St.	Baker Ln.	Birch Rd.	Belle Isle Way	Beech Cir.
Brookfield Rd.	Ballardvale Rd.	Blood Rd.	Brundrett Ave.	Brechin Ter.
Buchan Rd.	Bayberry Ln.	Cattle Crossing	Chandler Rd.	Burnham Rd.
Blackburn Ln.	Blackberry Ln.	Cricket Cir.	Chongris Cir.	Carisbrooke St.
Cabot Rd.	Brook St.	Cuba St.	Christian Way	Carlisle St.
Carmel Rd.	Buxton Ct.	Cutler Rd.	Cloverfield Dr.	Cassimere St.
Cedar Rd.	Central Ln.	Dawn Cir.	Dairy Ln.	Castle Heights Rd.
Chapman Ave.	Central St.	Dandelion Dr.	Dandelson Dr.	Cyr Cir.
Cheever Cir.	Chestnut St. (Central to Main)	Delisio Dr.	Donald Cir.	Crescent Dr.
Chestnut St. & Ct.	Chippy Ln.	Dorset Cir.	Fossen Way	Fun Flight Cir.
Chickering Ct.	Cider Hill Way	Fairfax Dr.	Furnari Farm Ln.	Gemini Cir.
Coolidge Rd.	Colonial Dr.	Farmland Cir.	Gleason St.	Greenmeadow Ln.
Dallon Rd.	Cullin Cir.	Hemlock Rd.	Greenwood Rd. (High Plain Rd. to Greenwood)	High St. (Walnut to Lawrence)
Dearborn Ln.	Danforth Cir.	Heritage Ln.	Hickory Ln.	Hawthorne Cir.
Downing St.	Eastman Rd.	High Plain Rd. (Beacon to Greenwood)	High Plain Rd. (High Plain Rd. to Greenwood)	Inwood Ln.
Dwight St.	Enfield Dr.	Holly Ter.	Iron Gate Dr.	Jillian Way
Elm Ct.	Essex St.	Homestead Cir.	Joseph St.	Juniper Rd.
Elm St.	Forbes Ln.	Lowell St. (Beacon to Lovejoy)	Lauching Rd.	Laurel Ln.
Elysian Dr.	Gardner Ave.	Gradall Ln.	Ledge Rd.	Laurel Ln.
Florence St.	Gradall Ln.	Hammond Way	Matthew St.	Murray Hill Ln.
Foster Cir.	Hartford Cir.	Henderson Ave.	Mercury Cir.	Noel Rd.
Fox Hill Rd.	Henderson Ave.	Hidden Field	Monette Cir.	Nollet Dr.
Gudrun Dr.	Hidden Field	Hidden Rd.	Murray Hill Ln.	North St.
Harding St.	Jefferson Ln.	Highland Ave.	North St.	North St.
Hartigan Ct.	Karlton Cir.	Highland Rd.	Old River Rd.	Norwich Pl.
Heather Dr.	Lantern Rd.	Highland Rd.	Pauline Dr.	Old River Rd.
High St. (Elm to Walnut)	Lewis St.	Highland Wayside	Paulornette Cir.	Peterof Cir.
Highland Ave.	Livingston Cir.	Howell Dr.	Pettingell Ave.	Pheasant Run
Highland Rd.	Locke St.	Ivanhoe Ln.	Possom Hollow Rd.	Ravens Bluff
Highland Wayside	Lupine Rd.	Johnson Rd.	Richard Cir.	River Rd.
Howell Dr.	Mackenzie Ct.	Judson Rd.	River Rd.	Samos Ln.
Ivanhoe Ln.	Main & So. Main (from No. Reading Line to Harding)	Kathleen Dr.	Somers Dr.	Somerset Dr.
Johnston Rd.	Manning Way	Lockway Rd.	Southridge Cir.	Southwood Crossing
Lucerne Dr.	Marion Ave.	Lockway Rd.	Starrwood Crossing	Stevens St. (off of Webster)
Maple Ave. & Ct.	McDonald Cir.	Lucerne Dr.	Suffolk Cir.	Sutton Way
Marie Dr.	Millstone Cir.	Maple Ave. & Ct.	Trinity Ct.	Webster St.
Memorial Cir.	Morton St. (School to Chestnut)	Marie Dr.	Winchester Dr.	Woodhaven Dr.
Morton St. (Main to Chestnut)	Nutmeg Ln.	Memorial Cir.		
Napier Rd.	Old South Ln.	Memorial Cir.		
Park St.	Orchard Crossing	Memorial Cir.		
Parnassus Pl.	Paddock Ln.	Memorial Cir.		
Pasho St.	Patriot Dr.	Memorial Cir.		
Pine St.	Pearson St.	Memorial Cir.		
Prospect Rd.	Phillips St.	Memorial Cir.		
Punchard Ave.	Porter Rd.	Memorial Cir.		
Robandy Rd.	Prides Cir.	Memorial Cir.		
Rock Ridge Rd.	Prides Ln.	Memorial Cir.		
Rogers Brook (East & West)	Railroad St.	Memorial Cir.		
Salem St. (from Main to Rt.125)	Ridge St.	Memorial Cir.		
Sherry Dr.	School St.	Memorial Cir.		
Shipman Rd.	So. Main & Main (from No. Reading Line to Harding)	Memorial Cir.		
Stevens Cir.	Spring Grove Rd.	Memorial Cir.		
Stone Post Rd.	Spruce Cir.	Memorial Cir.		
Stonehedge Rd.	Sunset Rock Rd. (Hidden to Ballardvale)	Memorial Cir.		
Stratford Rd.	Sweeney Ct.	Memorial Cir.		
Summer St.	Teaberry Ln.	Memorial Cir.		
Tanglewood Way	Tilton Ln.	Memorial Cir.		
Temple Pl.	Timothy Dr.	Memorial Cir.		
Twin Brook	Torr St.	Memorial Cir.		
Upland Rd.	West Hollow	Memorial Cir.		
Walnut Ave.	Woburn St.	Memorial Cir.		
Wardhill Ln.	Willoughby Ln.	Memorial Cir.		
Washington Ave.	Winterberry Ln.	Memorial Cir.		
Watson Ave.	Wyncrest Cir.	Memorial Cir.		
Westwind Rd.		Memorial Cir.		
Wheeler St.		Memorial Cir.		
Whittier St. & Ct.		Memorial Cir.		
Wolcott Ave.		Memorial Cir.		
Woodcliff Rd.		Memorial Cir.		
Woodland Rd.		Memorial Cir.		

**COLLECTION CALENDAR**

**JULY 2020**

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

No delay July 4th 2020

**AUGUST 2020**

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

**SEPTEMBER 2020**

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

**OCTOBER 2020**

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

**NOVEMBER 2020**

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

**DECEMBER 2020**

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

**Legal Holidays**—Collection following Holiday will be one day later

**Curbside Leaf Pickup: (Dates in Bold/Italicized)**

Fall: 10/19 - 12/4/2020 (no collection week of Thanksgiving)  
Spring: 4/26 - 6/5/2021

**Electronics Collection - TBD**  
AndoverMA.Gov/CRT

**HHW Collection - TBD**  
AndoverMA.Gov/HHW

**JANUARY 2021**

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

**FEBRUARY 2021**

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

**MARCH 2021**

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

**APRIL 2021**

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

**MAY 2021**

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

**JUNE 2021**

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3
4	5					

1 day delay July 4th 2021

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Agawam Ln.	Acropolis Cir.	Acorn Dr.	Alpine Dr.	Allen Rd.
Alison Way	Alderbrook Rd.	Algonquin Ave.	Ashford Ln.	Amherst Rd.
Appletree Ln.	Andover St. (Woburn to	Alonesos Way	Aspen Cir.	Andover Country
Archer Ln.	Dascomb)	Apple Blossom Rd.	Atwood Ln.	Club Ln.
Arrowwood Ln.	Arcadia Rd.	Barbara Ln.	Avella Ln.	Ayer St.
Athena Cir.	Azalea Dr.	Barron Ct.	Avery Ln.	Binney St.
Bancroft Rd.	Bannister Rd.	Basswood Ln.	Bailey Rd.	Bobby Jones Dr.
Black Horse Ln.	Belknap Dr.	Belleuve Rd.	Belle Haven Dr.	Bowdoin Rd.
Blueberry Cir.	Boston Rd.	Blanchard St.	Berkeley Ln.	Canterbury St.
Blueberry Hill	Bradley Rd.	Bridle Path Rd.	Bittersweet Ln.	Celia St.
Brentwood Cir.	Bristol Ln.	Brown St.	Black Birch Way	Chadwick Cir.
Bypass Rd.	Carter Ln.	Buttonwood Dr.	Boutwell Rd.	Chandler Cir.
Cameron Rd.	Center St.	Candlewood Dr.	Brady Loop	Corbett St.
Charles Cir.	Charlotte Dr.	Cardinal Ln.	Brierwood Cir.	Corniers Way
Chatham Rd.	Chester St.	Cardigan Rd.	Cherrywood Cir.	Cornell Rd.
Coderre Way	Church St.	Carriage Hill Rd.	Cobblestone Ln.	Dartmouth Rd.
College Cir.	Clark Rd.	Chaise Cir.	Cross St.	Endicott Rd.
Coventry Ln.	Clinton Ct.	Cherokee Cir.	Deerberry Ln.	Farnham Cir.
Delphi Cir.	Clover Cir.	Cheyenne Cir.	Deerfield Way	Ferndale Ave.
Douglas Ln.	Copley Dr.	Comanche Pl.	Doyle Cir.	Franklin Ave.
Eagle Way	Cottage Rd.	Cottonwood Cir.	Ellsworth Rd.	George St.
Embassy Ln.	Countryside Way	Crestwood Dr.	Fiske St.	Harvard Rd.
Farrwood Dr.	County Rd.	Crystal Cir.	Forest Hill Dr.	Haskell Rd.
Fredrick St.	Dale St.	Dascomb Rd. (Blood to	Fraser Dr.	Iceland Rd.
Glen Cove Rd.	Donna Rd.	Tewksbury)	Fremont Ln.	Juliette St.
Gould Rd.	Doric Way	Dean Cir.	Gavin Ln.	Kenilworth St. (N. Main
Gray Rd.	Dundas Ave.	Dea Cir.	Gina Jo Way	to Poor St)
Great Heron Pl.	Fern Rd.	Devonshire Pl.	Golden Oaks	Kensington St.
Harold Parker Rd.	Foster Pond Rd.	Durham Dr.	Governors Dr.	Kirkland Dr.
Harper Cir.	Garfield Ln.	Granada Way	Granada Way	Lowell St -- (#1 to
Harwich Ln.	Germano Way	Evergreen Ln.	Greenbrier Cir.	Beacon St)
Haven Dr.	Glenwood Rd.	Exeter Way	Greybirch Rd.	Magnolia Ave.
Holt Rd.	Gregory Cir.	Fairway Dr.	Hacienda Way	Marwood Dr.
Hunter Dr.	Hall Ave.	Haggetts Pond Rd.	Haggetts Pond Rd.	McKenney Cir.
Ivy Ln.	Hawk Ridge Rd.	Fulton Rd.	(Lowell to Pleasant)	North Main St. (133 to
Jenkins Rd.	High Vale Ln.	Geneva Rd.	Hampton Ln.	Lawrence)
Korinthian Way	Island Way	Glen Meadow Rd.	Hay Bale Rd.	Poor St.
Linda Rd.	Laconia Dr.	Granli Dr.	High Plain Rd.	Princeton Ave.
Meadowbrook Dr.	Lavender Hill Ln.	Greenwood Rd. (133 to	(Greenwood to end)	Scotland Dr.
Mohawk Dr.	Lowell Junction Rd.	High Plain)	Highmeadow Rd.	Shadow Ln.
Montego Cir.	Marland St.	Hackney Cir.	Hickcock Farm Rd.	Shepley St.
Moreland Ave.	Messinia Dr.	Haggetts Pond Rd.	Holmes Rd.	Sherbourne St.
Mortimer Dr.	Mitton Dr.	(Bellevue to Lowell)	Kalia Cir.	Stafford Ln.
Nancy Cir.	Molly Rd.	Hansom Rd.	Knollcrest Dr.	Topping Rd.
Olympia Way	Morningside Dr.	Harmony Ln.	Lakeside Cir.	Trevino Cir.
Orchard St.	Nicoll Dr.	Hazelwood Cir.	Lamancha Way	Union St.
Penobscot Way	Oak St.	Hearthstone Pl.	Langley Ln.	Walker Ave.
Phoenix Pl.	Odyssey Way	Iroquois Ave.	Larchmont Cir.	Warwick Cir.
Pinecrest Rd.	Parthenon Cir.	Jordyn Ln.	Monahan Ln.	Wescott Rd.
Piper's Glen	Peach Tree Path	Keystone Way	Montclair Ave.	Westminster Roadway
Rachel Rd.	Peppercorn Ln.	Lancaster Pl.	Mulberry Cir.	William St.
Random Ln.	Pine Cone Ln.	Landau Ln.	Nicholas Cir.	Windsor St.
Rocky Hill Rd.	Pine Tree Ln.	Lansbury Ln.	Old School House Rd.	Worthen Pl.
Sagamore Dr.	Pole Hill Dr.	Lenox Pl.	Penbrook Cir.	Yale Rd.
Salem St (Rte 125 to	Pomeroy Rd.	Lovejoy Rd.	Pendant Ct.	
N. Andover)	Powers Rd.	Lowell St. (Lovejoy to	Penni Ln.	
Sandy Brook Cir.	Radcliff Dr.	Tewksbury)	Pepperidge Cir.	
Sawyers Ln.	Rattlesnake Hill Rd.	Marigold Ln.	Pleasant St.	
Seneca Cir.	Redgate Dr.	Newport Cir.	Quail Run	
Sequoia Ln.	Regency Ridge	Osgood St.	Ridge Hill Way	
Seten Cir.	River Park Ter.	Partridge Hill Rd.	Rindge Rd.	
Shaw Dr.	River St.	Patricia Cir.	Rutgers Rd.	
Sheridan Rd.	Roulston Cir.	Phaeton Cir.	Sandalwood Ln.	
Skopelos Cir.	Shandel Cir.	Preston Cir.	Sevilla Rd.	
Stinson Rd.	Sleepy Hollow Ln.	Rasmussen Cir.	Sheffield Cir.	
Suncrest Rd.	Snowberry Rd.	Regis Rd.	Starr Ave.	
Tamys Ln.	Sparta Way	Russett Ln.	Stoneybrook Cir.	
Tobey Ln.	Sunset Rock (Ballardvale	Seminole Cir.	Sugarbush Ln.	
Tucker Rd.	to Alderbrook)	Shawnee Cir.	Wedgewood Dr.	
Vine St.	Tewksbury St.	Sioux Cir.	Wellington Cir.	
Wagon Wheel Rd.	Waverly Dr.	Starwood Crossing	Wintergreen Cir.	
West Knoll Rd.	Willard Cir.	Steeple Ct.	Woodhill Rd.	
Wethersfield Dr.	White Oak Dr.	Stouffer Cir.	Woodman Ridge Rd.	
Wildwood Rd.	Yardley Rd.	Surrey Ln.	Zambon Ter.	
		Talbot Rd.		
		Tallyho Ln.		
		Tessier Dr.		
		Tiffany Ln.		
		Wabanaki Way		
		Whiffletree Cir.		
		Will O Way		

**HOLIDAYS ~ The following "may" affect regular trash and recycling pickup for 2020-2021**

Independence Day (4th of July) . Labor Day . Columbus Day . Veterans Day . Thanksgiving Day . Christmas . New Year's  
 Martin Luther King, Jr. Day . Washington's Birthday (Presidents Day) . Patriots Day . Memorial Day

COLLECTION FOLLOWING HOLIDAYS ABOVE, **MAY** BE ONE DAY LATER IF THERE IS A BOX AROUND THE DATE AS INDICATED ON THE PREVIOUS PAGE IN THIS GUIDE.

SCHOOL CLOSINGS AND OTHER RELIGIOUS HOLIDAYS **DO NOT** AFFECT THE SCHEDULE. QUESTIONS CALL 978-623-8701.

IN THE EVENT OF AN UNSCHEDULED DELAY, NOTICE WILL BE POSTED ON THE TOWN'S WEBSITE, ON OUR SOCIAL MEDIA, AND ON OUR MESSAGE AT 978-623-8701

# SPECIAL ITEMS - Year Round Drop-off

**\*\*\*Please Note: Drop-off programs may be suspended due to COVID-19 closures. Please check before traveling to any Town locations by emailing [recycle@andoverma.us](mailto:recycle@andoverma.us) or call 978-623-8701.**

## **SHARPS & NEEDLES**

### **Disposal Sites:**

**Center at Punchard**  
30 Whittier Ct

**Andover Public Safety**  
32 N Main Street

### **Instructions:**

Please be sure that sharps are disposed of in:

- FDA-cleared container no more than 3 quarts
- Lid must be secured - screwed on or taped shut
- Please do not leave containers on or around the kiosk
- NO MEDICATIONS



For more information, visit: [AndoverMa.Gov/Sharps](http://AndoverMa.Gov/Sharps)

## **MEDICATION DISPOSAL**

Andover Public Safety has a kiosk for the sole purpose for disposal of unused prescription and non-prescription drugs. Vitamins and veterinary medications are also accepted. Please be sure they are in a secure container.

**Disposal Site:**  
**Andover Public Safety**  
32 N Main Street

### **Do Not Include:**

- Needles and sharps
- Liquids
- IV equipment
- Chemotherapy drugs



For information on The National Prescription Drug Take Back Day, please visit: [takebackday.dea.gov](http://takebackday.dea.gov)

## **MERCURY & BATTERIES**

### **AVAILABLE DAILY DROP-OFF SITES AND ALLOWABLE ITEMS**

#### **TOWN OFFICES - Health Department**

- Mercury products, Button and small standard size Lithium & Rechargeable Batteries (standard sizes)

#### **SENIOR CENTER - Information Desk**

- Cell Phones, Button Batteries

\*\***MERCURY PRODUCTS** include, but are not limited to: thermometers, old thermostats, blood pressure machines, barometers. For more information please visit [www.keepmercuryfromrising.org](http://www.keepmercuryfromrising.org)

#### **Please Note:**

• **If thermometers contain liquid that IS NOT SILVER in color then they do not contain mercury.** The non-silver liquid-in-glass thermometers typically contain a colored alcohol which is safe for curbside disposal.

### **DO NOT BRING**

- **ALKALINE AND STANDARD HEAVY DUTY** batteries are allowed in household trash, but they are not accepted at Special Collections or Town Offices. These are typically Non-Rechargeable everyday use types. Since Andover's trash is sent to an incinerator, it is safe to dispose of them in your curbside trash
- **LEAD ACID BATTERIES OF ANY TYPE/SIZE** - Bring to Electronics Collections (page 9) or pursue private disposal (page 11)
- **LIGHTBULBS OF ANY TYPE/SHAPE/SIZE** - Bring to Electronics Collections (page 9) or pursue private disposal (page 11). Incandescent bulbs can go in your trash

# BALD HILL COMPOST SITE - SEASONAL

## **COMPOST SITE** *Permits Required. Permits NOT sold at Bald Hill Location (see below)*

The compost site accepts grass clippings, leaves, green garden waste and brush as outlined below:

- Maximum diameter of six (6) inches
- Maximum length of four (4) feet
- Must not contain cables, cable anchors, nails or any other metal objects
- You are responsible for removing the materials from your vehicle
- **No plastic bags allowed**

**\*RESIDENTIAL YARD WASTE ONLY—NO COMMERCIAL WASTE\***

**\*\*\*A Permit is required to drop off leaves, grass clippings and brush, as well as to pick up compost and wood chips. As of June 30th, 2020, we are processing permits by the mail option only.**

### **Permits - Mail in Option:**

Mail a copy of your vehicle registration, a self addressed stamped envelope and a check for \$24 (1 yr) or \$72 (3yr)

and mail to:

Public Works—Bald Hill Permits  
5 Campanelli Drive, Andover MA 01810

**Andover Residents ONLY**

### **Bald Hill Location: 288 High Plain Rd**

Opens Seasonally, Spring—Fall  
(actual dates weather dependent)

### **Open:**

- Wednesdays and Fridays Noon - 3 p.m.
- Saturdays and Sundays 8 a.m. - 4 p.m.

For more information please visit: [AndoverMa.Gov/BaldHillCompost](http://AndoverMa.Gov/BaldHillCompost)

**Interested in composting at home? Visit [www.epa.gov/recycle/composting-home](http://www.epa.gov/recycle/composting-home) to learn about the benefits of composting and tips to get you started.**

## HHW and CRT/ELECTRONICS EVENTS

For collection dates, times and costs, please visit the links below.  
*Per Item Fees Apply - Business waste NOT accepted*

### **HHW** **(HOUSEHOLD HAZARDOUS WASTE)**

- Varnishes, Stains and Solvents
- Oil Based Paints Only
- Herbicides/Pesticides
- Pool Chemicals
- Mercury Items
- Pressurized Cans
- Waste Oil & Gasoline
- Propane Tanks

**DO NOT BRING:** Latex Paint, Electronics, White Goods, Appliances

[AndoverMa.Gov/HHW](http://AndoverMa.Gov/HHW)

### **ELECTRONICS/CRT**

- Computer CPU's and Monitors
- Televisions
- Microwave Ovens
- Lead Acid Batteries
- Fluorescent Lights
- Air Conditioners
- Humidifiers/De-Humidifiers
- Misc. Electronics

**DO NOT BRING:** Propane Tanks, Large White Goods/Appliances

[AndoverMa.Gov/CRT](http://AndoverMa.Gov/CRT)

**\*NO CREDIT CARDS (Cash or Check Only)\***

**\*PROOF OF RESIDENCY REQUIRED\***

# OTHER ITEMS

## NO DROP OFF - NO CURBSIDE

### **APPLIANCES**

Large household appliances are not allowed with regular trash nor are they recyclable curbside.

They include but are not limited to: refrigerators, stoves, washers, dryers, dishwashers, heaters, air-conditioners, humidifiers/de-humidifiers, hot water heaters, microwaves, etc.

Residents are responsible for appliance disposal and payment. Check under Private Disposal Options on page 11 or local advertisements and the Yellow Pages.

### **BATTERIES (NON ALKALINE)**

- No regular curbside or drop off available in Andover for Lead Acid Batteries of ANY SIZE/TYPE or large rechargeable batteries (for laptops, tools etc.)
- Check with Home Improvement stores or local hardware stores for battery drop off availability and cost
- **Bring to the Electronics Collections ONLY**

**Alkaline batteries are OK to put in curbside trash collection**

- Please see page 8 for button, lithium & standard size rechargeable batteries

### **CONSTRUCTION DEBRIS**

Construction & Demolition Debris, C&D, is banned from the waste stream and will not be collected curbside. C&D consists of but is not limited to: asphalt, brick, concrete, cabinetry, windows, doors, skylights, roofing, sheetrock, siding, all fences, electric wiring, radiators/baseboard heaters, insulation, piping, etc.

You will need to make arrangements with either your contractor to dispose of the waste or privately contract with a disposal service. A list of **Private Disposal Options** is shown on page 11.

**Asbestos** is required to be disposed of via a licensed Asbestos contractor. For more information you can visit [www.mass.gov/dep](http://www.mass.gov/dep)

### **FIRE EXTINGUISHERS**

Quality fire extinguishers (most are metal) in good condition can be recharged. Inexpensive fire extinguishers (most are plastic) and those in poor condition cannot be recharged.

Look under "Fire Extinguishers" in the Yellow Pages for a company that can recharge or call your local hardware store to see if they offer this service. For metal extinguishers, contact a local metal salvage facility.

### **FLUORESCENT BULBS (INCLUDING CFLs)**

- No regular curbside or drop off available in Andover
- Check with local hardware or Home Improvement stores for CFL and other fluorescent light drop off availability and cost

**Bring to the Electronics Collections ONLY**

**Incandescent light bulbs are OK to put in curbside trash collection**

### **LAWN MOWERS/SNOWBLOWERS**

Lawn mowers, snow blowers or other oil and gas motorized equipment cannot be put out curbside. View the list of Private Disposal Options shown on page 11, in local advertisements and in the Yellow Pages.

### **METALS**

Small quantities of metal will be accepted with regular household trash. Larger quantities are suggested to go to a metal salvage yard.

### **PROPANE TANKS**

- 20lb propane tanks are **NOT** accepted curbside
- Contact your local hardware store for drop-off and exchange information
- **Bring to the HHW Collections ONLY** - See page 9 for details
- Contact a local metal salvage facility

### **TEXTILES**

There are several drop-off bins throughout Town. See page 11 (bottom) for options. Check with local animal shelters as they are often in need of linens, bedding and other textiles.

### **TIRES**

Tires are banned from the regular trash and are not recyclable curbside. Residents are responsible for their disposal. A list of **Private Disposal Options** is shown on page 11, or check the Yellow Pages and local advertisements for tire disposal.

### **WASTE MOTOR OIL**

WHEN: 1st & 3rd Saturdays of each month  
WHERE: North Andover DPW Garage  
384 Osgood Street  
Telephone: 978-685-0950  
COST: \$.50 per gallon  
HOURS: 9:00 am—12:00 noon

## **PRIVATE DISPOSAL OPTIONS**

*Residents are responsible for arrangements and costs associated with disposal.*

### **PICK-UP SERVICES BELOW ~ Call for what is accepted**

<a href="http://www.1-800-got-junk.com/">1-800-GOT-JUNK</a>	800-468-5865	All solid waste (non-hazardous items )
<a href="http://collegehunkshaulingjunk.com/">collegehunkshaulingjunk.com/</a>	888-689-5999	All solid waste (non-hazardous items )
Trash Masters <a href="http://www.trash123.com/">http://www.trash123.com/</a>	617-435-7979	Demolition, Dumpsters and Removal Services
*Northeast Material Handling - Ayer, MA <a href="http://www.liquidatedstuff.com/">http://www.liquidatedstuff.com/</a>  <i>*Offers both pick-up and drop-off services</i>	978-772-4545	All solid waste (non-hazardous items ) Large Appliances (White Goods), Electronics
* <a href="http://www.nedti.com/">NEDT</a> - Sutton & Westfield, MA  <i>*Offers both pick-up and drop-off services</i>	866-769-1621	Household Hazardous Products, Computers & Electronics, CRT's, Fire Extinguishers
<b>DROP OFF LOCATIONS BELOW ~ Call for what is accepted</b>		
<a href="http://www.mello.com/">Mello Transfer Station</a> - Georgetown, MA	978-352-9948	All solid waste (non-hazardous items ) and offers recycling area
LL & S Disposal (ReEnergy) - Salem, NH	603-898-4089	Solid, non-hazardous construction and demolition (C&D) materials
Thomson Brothers Ind. - North Andover, MA	978-686-2020	Solid, non-hazardous construction and demolition (C&D) materials
<a href="http://www.windfieldalloy.com/">Windfield Alloy</a> - Lawrence, MA	800-626-1230	Ferrous and non-ferrous scrap metal, electronic scrap, water/air tanks, drained motors/transmission

## **DONATION OPTIONS**

*Tax-exempt 501(c) organizations. Residents are responsible for arrangements and costs associated with donations and pick-ups. Please call for accepted items and conditions.*

<a href="http://www.wish.org/">The Wish Project</a> - Lowell, MA	866-947-4360	Kitchen furniture and items, home, baby and clothing items, small/med appliances, mattresses and sofas
* <a href="http://www.epilepsy.com/">Epilepsy Foundation</a> - Wilmington, MA  <i>*Offers both pick-up and drop-off services</i>	888-322-8209	Clothing, shoes, belts ties, purses draperies, linens bedding, towels
Ruth's House - Haverhill, MA <a href="http://www.ruthshouse.org/">http://www.ruthshouse.org/</a>	978-521-5575	Small furniture, home, baby and clothing items, small-med appliances, toys
<a href="http://www.habitat.org/">Habitat For Humanity Restore</a> - Lawrence, MA	978-686-3323	Gently used furniture, appliances, building materials and more
<a href="http://www.planetaid.org/">Planet Aid</a> - Milford, MA ( <i>S.N.E. Hub</i> )  Visit <a href="http://planetaid.org/find-a-bin">planetaid.org/find-a-bin</a> To locate the most convenient bin	508-893-0644 <i>For bulk donation and apartment building pick-ups call:</i> 888-893-0648	Clothing and <b>textiles in any condition; holes, stains, or tears are OK</b>
<a href="http://www.projecthomeagain.com/">Project Home Again</a> - Andover, MA	978-409-1930	Household goods, furniture, and small appliances

## **SPECIAL ITEM PROGRAMS**

Mass Save <a href="http://www.masssave.com/">Masssave.com</a>	1-877-889-4761 (Refrigerator and Freezer pickup)	Residential Rebates and Incentives including rebates for Refrigerator/Freezer Recycling and Home Energy Assessments
Electronics Takeback Coalition <a href="http://www.electronicstakeback.com/">http://www.electronicstakeback.com/</a>	Email: info@takeback.org	Visit Their website for Manufacturer Takeback Programs in the U.S.
Plastic Film Recycling (W.R.A.P.) <a href="http://www.plasticfilmrecycling.org/">plasticfilmrecycling.org</a>	Email: help@plasticfilmrecycling.org	View the website for what plastic bags and film can be recycled and the location finder
National Do Not Mail List <a href="http://www.directmail.com/mail_preference/">directmail.com/mail_preference/</a>	Email: donotmaillist@directmail.com	Reduce junk mail by registering on the National Do Not Mail List -fill out the form online

**\*\*The Town of Andover does not contract with nor make recommendations for any companies or organizations listed on this page. The list is solely a resource for the residents and is subject to change without notice.**

# TOWN OF ANDOVER

## JULY 2020 - JUNE 2021

Do you have feedback or questions specifically related to this guide? Find a broken link? Is your question not addressed? We'd love to hear from you! Please contact us directly at [Recycle@Andoverma.us](mailto:Recycle@Andoverma.us)

### The Department of Public Works

#### Department Information

**Location:** 5 Campanelli Drive  
**Main Office :** (978) 623-8700  
**Fax:** (978) 623-8799  
**Main Email:** [dpw@andoverma.gov](mailto:dpw@andoverma.gov)  
**Regular office hours:**  
8:00 a.m. to 4:00 p.m.  
Monday - Friday

#### Divisions

**Engineering:** 978-623-8770  
**Facilities & Field Rentals:** 978-623-8727  
**Highway:** 978-623-8800  
**Parks & Grounds and Forestry:** 978-623-8830  
**Spring Grove Cemetery:** 978-623-8840  
**Recycling & Solid Waste:** 978-623-8701  
**Water Distribution & Sewer Collection:** 978-623-8860  
**Water Treatment Plant:** 978-623-8870

### Save Water

Water is a finite resource – even though about 70 percent of the Earth's surface is covered by water, less than 1 percent is available for human use. Despite the water supply and infrastructure challenges faced by many communities across the US, each American uses an average of 88 gallons of water each day at home. Reduce, Reuse, Recycle isn't just for trash and recycling, these practices can help conserve water too. Please do your part to save water at home, inside and out.

View [AndoverMA.Gov/SaveWater](http://AndoverMA.Gov/SaveWater) for more information.

### Help Keep Our Storm Drains Clean

The Town is continuing to implement a Stormwater Management Program to improve water quality by reducing the discharge of pollutants from storm water runoff into local storm drains, rivers, ponds, streams and other receiving waterbodies. The following information is provided as part of the Public Education component.

#### ILLICIT DISCHARGE DETECTION AND ELIMINATION

##### What is an illicit discharge?

An illicit discharge is the discharge of pollutants or non-stormwater materials into a storm drain system via overland flow, direct dumping, or illegal connections. Illicit discharges may be a result of industrial activity, deposits of oil on parking lots, excess lawn fertilizer and yard clippings, and a variety of other sources which pollute water with turbidity, excess nutrients, and bacteria. Illicit discharges can also be from failing septic systems or improperly connected sewer lines. Dumping anything other than stormwater into a storm drain allows these pollutants to enter lakes and streams causing public health concerns, harm to wildlife, and unpleasant odors or color. Developing an illicit discharge detection and elimination program (IDDE) to find and eliminate these sources is mandated by the US EPA under the Municipal Separate Storm Sewer System (MS4) Permit.

##### Sources of Illicit Discharges

- Sanitary wastewater (sewage)
- Septic tank waste or overflows
- Car wash, laundry, and industrial wastewaters
- Improper disposal of auto and household toxics, such as motor oil, antifreeze, and pesticides
- Spills on roadways and other accidents

##### How can you help?

- Never dump anything down a storm drain
- Dispose of yard and pet waste properly
- Avoid excess use of pesticides and lawn fertilizers
- Wash your car at a car wash facility
- Make sure sanitary, laundry, carwash, and industrial wastewaters do not drain to the storm drain system
- Have your septic tank pumped and inspected at least once every two years

**Contact the Engineering Dept. @ 978-623-8770 to report any unusual storm drain flows that have a noticeable odor, discoloration, or oily sheen. Visit [AndoverMa.Gov/Stormwater](http://AndoverMa.Gov/Stormwater) for more information**