



TOWN OF ANDOVER

JULY 2021 - JUNE 2022

RECYCLING & TRASH COLLECTION GUIDE FOR RESIDENTS

**** RECYCLING UPDATES ****

PLEASE READ PAGE 4

Guide Issued by the Department of Public Works

See back cover for Department contact information.



Blue, 18 gallon Recycling Bins Available to residents on Town Collection

RECYCLING BINS

Pick up at 5 Campanelli Drive,
2nd floor
Mon - Fri 8 am to 3:30 pm

For curbside or after hours pickup Call 978-623-8701 or email recycle@andoverma.us to set up a date and time.

TIP: You can use any container you choose for recycling as long as it weighs less than 50lbs when full and is clearly marked as recycling with 2 Red Recycle Stickers affixed, one on each side. The Town does not supply trash receptacles or any other recycling container besides above bins.

DO NOT RECYCLE PLASTIC BAGS CURBSIDE

To avoid contaminating the recycling stream, **DO NOT** place plastic bags, wraps, films or pouches **OF ANY KIND** in your recycling bin, or use them to bag recyclable items.

Plastic bags and films may be recycled at participating retailers. Visit plasticfilmrecycling.org for more information.

Recycle Quick Tips

- All items must be clean, empty, and dry
- No plastic bags, wraps, or films
- No "tangles" like hoses, ropes, or cords
- No food waste or items covered in food residue
- Boxes must be broken down, free of packing, and bundled no bigger than 3'x3'x2'
- See page 5 for acceptable items. If you are not sure please ask or place in your trash. Email Recycle@AndoverMa.us for questions about acceptable items

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RULES & REGULATIONS - PLEASE SEE INSIDE

MISSED PICKUPS / COMPLAINTS

Contact Republic Services 800-442-9006 or Use our Public Works Request System found on the Town's website at: AndoverMA.Gov/WorkRequest

QUESTIONS ABOUT RECYCLING OR TRASH DISPOSAL IN ANDOVER?

Please call DPW at 978-623-8700 or email at Recycle@Andoverma.us

Winter weather/school closings do not automatically affect the collection schedule.

Follow us on Social Media



[@AndoverDPW](https://twitter.com/AndoverDPW)



[@AndoverDPW](https://www.facebook.com/AndoverDPW)



[@Andover_DPW](https://www.instagram.com/Andover_DPW)

Revised 6.29.2021

CURBSIDE REGULATIONS

- All trash and recycling must be curbside by 7:00 AM
- Truck routes and schedules are subject to change without notice during the day
- Trash is collected weekly
- Recycling is collected bi-weekly
- Trash on private property WILL NOT be picked up
- Recycling or trash buried under snow WILL NOT be picked up
- Yard waste is collected seasonally, 6 weeks in the spring, 6 weeks in the fall - Please see page 3 for details
- Weather related delays, call 978-623-8701, or sign up for CodeRed for automatic notices (visit AndoverMA.Gov/CodeRed for more information on CodeRed)
- Collections following holidays will be one day later. Please see pages 6 & 7 for the schedule and the list of Holidays that will affect the schedule
- NO TRASH OR RECYCLING CONTAINER MAY EVER WEIGH MORE THAN 50 POUNDS AT ANY TIME

TRASH COLLECTION

Containers: The Town does not supply trash containers. Residents are free to use whatever containers they choose as long as they weigh less than 50lbs when full (drivers manually lift containers). Residents may also place bags curbside. Trash in barrels must be bagged; no loose trash. Please do not use paper yard waste bags or contractor bags for curbside trash collection.

Limits: Household trash is limited to 4 bags or barrels, no more than 50lbs each, or the equivalent of 135 gallons maximum per residence. No "business" trash accepted.

Bulky Items: Residents are also allowed one bulk item per week as part of their regular trash service. Please see page 3 for more details.

Bundled Branches: Residents' twigs/branches are allowed in the weekly trash pickup, (subject to limitation of 3-4 bundles). Please see page 3 for more details.

The following **CANNOT** be put curbside for trash collection:

- Construction/Demo Debris
 - Appliances/White Goods
 - TVs and Electronics
 - Treadmills/Exercise Equipment
 - Oil Based Paint, Varnishes, Solvents
 - Hazardous Waste (see Page 9)
 - **Wet** Paint/Cans (see Page 3)
 - Yard Waste (a separate collection - See page 3)
 - Lawn Mowers/Snowblowers
 - Recyclables
 - Lead Acid or Lithium Batteries
 - Items Containing Mercury
 - Water Heaters
- See page 8 for more details on Mercury and Batteries

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• **PAINT:** Please see page 3 for details on what is allowed curbside and what must be brought to
• a Household Hazardous Waste Collection.
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To learn more about MassDEP Waste Bans
Visit: mass.gov/guides/massdep-waste-disposal-bans

CURBSIDE

ITEMS WITH SPECIFIC PREPARATION/CONSIDERATION

BULKY ITEMS

Residents are allowed ONE bulky item per week with their regular household trash. Bulky items include, but are not limited to: sofas, loveseats, chairs, recliners, armchairs, tables, desks, bookcases, carpeting.

*Treadmills are NOT considered a bulky item
Construction Debris is NOT considered a bulky item*

CARPETING PREPARATION:

Carpet must be cut into 3'-4' widths, rolled then taped or roped together and each bundle must weigh less than 50lbs. Loose carpeting will not be accepted.

*One Room Carpet = One Bulky Item
Area Rugs - Please roll up and tie or tape - must not be longer than 5ft in length*

MATTRESSES - As of July 1st, 2021*

One mattress and box spring set counts as one bulk item. Please do not put mattresses out curbside on rainy days.
* See Mass.gov for info regarding upcoming waste ban

PAINT

Latex, acrylic, or any paint that specifies it can be **cleaned with soap and water** is accepted with your trash if **completely dried**:

- Remove cover and allow paint to dry
- Place stick inside can and stir occasionally to eliminate skin formation and to aid drying time
- For faster drying add kitty litter or commercially available drying agents to paint
- **Cover must be removed when placed curbside** so that the dried paint is visible

See page 9 for oil based paints and varnishes

SMOKE DETECTORS

Smoke detectors can be disposed of in your **trash**. **Please do not bring to HHW or CRT collections**. Return to Manufacturer for recycling.

BUNDLED BRANCHES

Twigs/branches are allowed in the weekly trash pickup, (subject to limitation of 3-4 bundles) and must be bundled with tape or rope as follows:

- Up to 6" in diameter
- 50lbs or less
- up to 4' in length
- No foliage

Do not put in bags of any kind

CHRISTMAS TREES

Christmas Trees will be collected the same day as trash collection as your weekly bulk item (one per week)

- Please remove all decorations and place tree curbside with your regular trash
- Trees over 7' in height must be cut in half
- Trees frozen in snow banks will not be picked up
- There are no start/stop dates for collecting trees

Note: The holiday season results in the highest trash volume of the year. Trash must take priority over trees if volumes, weather or other factors threaten the completion of daily trash routes. Trees left will be picked up at a later date.

RAW WOOD (Untreated)

Raw wood consists of any unused, untreated wood product free of paint, stain, varnish, nails, screws, etc. Removing nails does not return it to raw wood. No plywood, pressure treated wood or fences of any kind. The specifications for bundling raw wood are the same as bundled branches (see specifications above).

GRILLS

Freestanding grills can be put out as your one bulk item. Propane tanks, charcoal or any other **Fuel must be removed**.

CURBSIDE LEAF COLLECTION - SEASONAL

YARD WASTE

Curbside leaf collection will occur for 6 weeks in the fall and 6 weeks in the spring:

FALL - The 5 weeks before Thanksgiving and one week following Thanksgiving week. **NO collection during the week of the Thanksgiving holiday**

Leaves accepted **ONLY** if:

- In open barrels or -
- Brown paper leaf compost bags
- Each bag/barrel weighs 50lbs or less
- **NO PLASTIC BAGS**
- No rocks, stones, stumps or branches

Did You Know - Andover has a compost site that accepts leaves, grass clippings and brush? View page 9 for more information!

SPRING - The 5 weeks before Memorial Day and the week of Memorial Day. Please see Pages 6 & 7 for the calendar

Please Note:

- The leaf collection truck is a **separate truck** than the household trash truck
- During high volume weeks, collections can sometimes fall behind. Please **leave your bags/ barrels curbside** until they are collected to avoid a missed pickup

CURBSIDE RECYCLING COLLECTION

SINGLE STREAM RECYCLING (*Residents may also separate materials if preferred for organizational purposes*) Allowable items of Mixed Paper, Glass, Plastic and Metals may be combined in a Blue Bin or personal container(s) with Red Recycling Stickers (see below). **PLASTIC BAGS ARE NOT AN ACCEPTABLE CONTAINER.**

Containers: Blue, 18 gallon Recycling Bins may be picked up at the Municipal Services Facility located at 5 Campanelli Drive, Monday-Friday 8:00am-3:30pm. For pickup outside these hours, please contact Public Works to schedule a pickup. Larger personal containers (such as a 30 gallon trash barrel) or wheeled carts may be used, **with total weight less than 50lbs each** and Two (2) Red Recycling Stickers on the outside. Red Stickers may also be obtained for free. See page 1 for contact information.

Limits: There is NO LIMIT on curbside recycling but each container or bundle must weigh less than 50lbs

Cardboard: Please break down*, remove any tape or packing materials, flatten and fold boxes, cartons & other pieces of cardboard into **3' x 3' x 2' bundles** (must weigh less than 50lbs), then tie or tape them together & place next to your bin. ***Boxes not broken down will NOT be picked up.**

See page 2 for curbside regulations

****Recycling Update****

Recycling Market Update:

Like other commodity businesses, recycling is subject to booms and busts. Recycling is tied to commodity prices, which tend to fluctuate. In 2021, markets are rebounding for most of the commodities and with mixed paper (40% of every ton collected) on the rise, disposal costs in May of 2021 are half of what they were in May of 2020.

About Plastic Recycling Numbers:

The number on the bottom of most plastic packaging is called a Resin Identification Code (RIC). Though it is helpful to know what an item is made of, consumers often assume this code means that the material is recyclable, but that is not always the case. Packages with these codes may or may not be recyclable and recycling firms have varying standards for the plastics they accept. To prevent consumer confusion, we would like to move away from resin codes as the *main tool* to communicate whether an item is recyclable curbside or not, and focus on the items/containers themselves. If they are clean and empty plastic bottles, jars, jugs, tubs, and food containers with lids, they are acceptable and recyclable.*

Please stick to the list and only place approved recyclable items in recycling bins or carts.

**We would like to note that in addition to #6, items marked #7 also should not go in curbside recycling, regardless of item/container. Since #7 is a "catch-all" for various types of plastics, most of which are not recyclable curbside, these items should be placed in trash.*

More Tools and Information to Come:

The Andover Department of Public Works is working to expand solid waste information on the Town's Website. The Department is also launching an app that will make it easier for residents to know how to dispose of specific items, view collection schedules and stay updated on any service changes or delays. Visit AndoverMA.Gov/Recycle for upcoming changes.

Attention - PLEASE KEEP THESE ITEMS OUT OF YOUR BIN!

To avoid contaminating truck loads, recycling is subject to rejection at the curb

- **Any Black or Very Dark Plastic**
- **Any Item Marked #6 or #7**
- Any Carton (milk, juice, soup)
- Pizza Boxes
- Any Item With Food Residue
- Shredded Paper
- Plastic Bags, Wraps or Pouches
- Foods and Liquids
- Non-food or beverage glass
- Hot Coffee Cups (all types)
- Garden Hoses, String Lights, Ropes or other "Tanglers"
- Clothing or Linens
- Napkins, Tissues, Towels or Wipes
- Anything 2" or Smaller, **or Smaller than a Credit Card**

Do your part...



If you are not sure if a particular item belongs in the bin, use the MassDEP's recycling lookup tool at:


recyclesmartma.org

If you are still not sure, find a discrepancy or still have questions, email us at Recycle@AndoverMa.us


CURBSIDE RECYCLING COLLECTION

All Items must be: EMPTY - CLEAN - DRY


MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
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<p>METAL</p> 	<ul style="list-style-type: none"> • Deposit and Non-Deposit beverage Cans • Steel/Tin Cans • Aluminum Pie Plates and Trays (MUST BE CLEAN & DRY) 	<ul style="list-style-type: none"> • Empty, clean, dry • Labels OK • Do Not Flatten <div style="border: 1px dashed black; padding: 5px; margin-top: 10px;"> <p>Tip: Want That Deposit Back? View mass.gov/deposit-bottle-can-recycling for more information on how!</p> </div>	<ul style="list-style-type: none"> • Other Metal items • Soiled Aluminum Foil • Paint Cans • Aerosol Cans • Coat hangers • Metal Cookware
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MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
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<p>GLASS</p> 	<ul style="list-style-type: none"> • Beverage Containers • Glass Food Jars <div style="border: 1px dashed black; padding: 5px; margin-top: 10px;"> <p>If glass is not a food or beverage container, it does not belong in your bin</p> </div>	<ul style="list-style-type: none"> • Empty, clean, dry • Collar, lids & labels OK 	<ul style="list-style-type: none"> • Broken Glass • Mirrors, Candle Jars • Ceramics (Plates, Cookware) • Drinking Glasses/Vases • Light Bulbs • Windows
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MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
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<p>PLASTIC</p> 	<ul style="list-style-type: none"> • Plastic Beverage Bottles • Detergent Bottles • Laundry & Toiletry Bottles • Plastic Milk, Juice and Water Jugs • Clear Plastic Jars (peanut butter, mayonnaise, etc.) • Plastic salad/fruit/deli containers (<i>no black plastic</i>) 	<ul style="list-style-type: none"> • Empty, clean, dry • Labels OK (unless specified on packaging) • Soap <u>Residue</u> OK • Remove pumps /sprayer from bottles and place in trash • Container/Tub Lids On • Caps On (<i>no loose caps</i>) • No Straws • No Disposable Beverage Lids 	<ul style="list-style-type: none"> • Black or very dark plastic • Any Item marked #6 or #7 • Plastic Bags/Wraps • Styrofoam • Rigid Plastics • Chemical, Motor Oil other hazardous Waste Containers • Food-soiled Containers/Cups • Plastic Utensils
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MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
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<p>CARDBOARD</p> 	<ul style="list-style-type: none"> • Cardboard Boxes • Poster Board • Boxboard (remove liners) • Cereal & Pasta Boxes • File Folders 	<ul style="list-style-type: none"> • Remove packing, plastic pouches, wraps or foil lining • Break down, flatten and fold boxes, cartons & other pieces of cardboard into 3' x 3' x 2' bundles, then bunch or tape together & place next to your bin 	<ul style="list-style-type: none"> • Any container with oil or food residue • Styrofoam of any kind • Takeout Bowls/Dishes • Pizza Boxes (unless clean) • Milk/Beverage/Soup Cartons • Frozen Food Boxes and Butter Boxes
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MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
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<p>PAPER</p> 	<ul style="list-style-type: none"> • Newspapers • Magazines, Catalogs • Junk Mail, Envelopes • Books, Phone Books • Paper Bags • Office/Computer Paper • Boxboard 	<ul style="list-style-type: none"> • Remove hard-covers, spiral, plastic or other bindings from books • Remove any plastic cards or wraps • Place in paper bags for easy handling <div style="border: 1px dashed black; padding: 5px; margin-top: 10px;"> <p>Tip: Got Junk Mail? Register on the National Do Not Mail List to opt out of unwanted advertising mail. Visit Directmail.com or page 11 for more info.</p> </div>	<ul style="list-style-type: none"> • Food-soiled Paper, Boxes, Plates, Bowls/Dishes or Cups • Shredded Paper • Thermal Paper/Receipts • Padded Envelopes with Bubble Wrap Interior • Paper lined or Embossed with Foil, Plastic or Glitter • Photos
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NO PLASTIC BAGS • DO NOT BAG RECYCLABLES!

WEEK "A" RECYCLING COLLECTION (shaded area on calendar)

Trash is collected weekly, recycling is collected biweekly.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Applecree Dr.	Abbott Bridge Dr.	Andover St. (Dascomb to Red Spring Rd.)	Apollo Cir.	Argyle St.
Avon St.	Abbot St.	Apache Way	Ashbury Ln.	Arthur Rd.
Barnard St.	Alden Rd.	Argilla Rd.	Beacon St.	Arundel St.
Barrington Dr.	Anderson Cir.	Bateson Dr.	Bedford Pl.	Balmoral St.
Bartlett St.	Baker Ln.	Birch Rd.	Belle Isle Way	Beech Cir.
Brookfield Rd.	Ballardvale Rd.	Blood Rd.	Brundrett Ave.	Brechin Ter.
Buchan Rd.	Bayberry Ln.	Cattle Crossing	Chandler Rd.	Burnham Rd.
Burton Farm Dr.	Blackberry Ln.	Cricket Cir.	Chongris Cir.	Carisbrooke St.
Cabot Rd.	Brook St.	Cuba St.	Christian Way	Carlisle St.
Carmel Rd.	Buxton Ct.	Cutler Rd.	Cloverfield Dr.	Cassimere St.
Cedar Rd.	Central Ln.	Dawn Cir.	Dairy Ln.	Castle Heights Rd.
Chapman Ave.	Central St.	Dandelion Dr.	Dandelson Dr.	Cindy Ln.
Cheever Cir.	Chestnut St. (Central to Main)	Delisio Dr.	Donald Cir.	Crescent Dr.
Chestnut St. & Ct.	Chippy Ln.	Dorset Cir.	Fossen Way	Cyr Cir.
Chickering Ct.	Cider Hill Way	Fairfax Dr.	Fun Flight Cir.	Dufton Rd.
Coolidge Rd.	Colonial Dr.	Farmland Cir.	Furnari Farm Ln.	Dumbarton St.
Dallon Rd.	Cullen Cir.	Hemlock Rd.	Gemini Cir.	Enmore St.
Dearborn Ln.	Danforth Cir.	Heritage Ln.	Geason St.	Fleming Ave.
Downing St.	Eastman Rd.	Hickory Ln.	Greenmeadow Ln.	Flint Cir.
Dwight St.	Enfield Dr.	High Plain Rd. (Beacon to Greenwood)	Greenwood Rd. (High Plain to North)	Haverhill St.
Elm Ct.	Essex St.	Holly Ter.	Plain to North)	High St. (Walnut to Lawrence)
Elm St.	Forbes Ln.	Homestead Cir.	Iron Gate Dr.	Joyce Ter.
Elysian Dr.	Gardner Ave.	Lowell St. (Beacon to Lovejoy)	Jillian Way	Kenilworth St. (N. Main to Riverina)
Florence St.	Gradall Ln.	Mayflower Rd.	Joseph St.	Liberty St.
Foster Cir.	Fox Hill Rd.	Meadowview Ln.	Juniper Rd.	Lillian Ter.
Fox Hill Rd.	Hartford Cir.	Midland Cir.	Launching Rd.	Lincoln Cir.
Gudrun Dr.	Harding St.	Miles Cir.	Laurel Ln.	Lincoln St.
Harding St.	Hartigan Ct.	Moraine St.	Ledge Rd.	Linwood St.
Hartigan Ct.	Heather Dr.	Newman Hill Dr.	Matthew St.	Marilyn Rd.
Heather Dr.	High St. (Elm to Walnut)	Nob Hill Cir.	Mercury Cir.	Marylou Ln.
Highland Ave.	Highland Rd.	Oriole Dr.	Monette Cir.	North Main St. (Harding to Rt. 133)
Highland Rd.	Highland Wayside	Penacook Pl.	Murray Hill Ln.	Olde Berry Rd.
Highland Wayside	Howell Dr.	Pilgrim Dr.	Noel Rd.	Riverina Rd.
Ivanhoe Ln.	Johnson Rd.	Pioneer Cir.	Nollet Dr.	Rock O Dundee Rd.
Johnson Rd.	Judson Rd.	Pondview Pl.	North St.	Sargent St.
Kathleen Dr.	Lockway Rd.	Poplar Ter.	Norwich Pl.	Shawsheen Rd.
Lockway Rd.	Lucerne Dr.	Red Spring Rd.	Old River Rd.	Smithshire Estates
Lucerne Dr.	Maple Ave. & Ct.	Rennie Dr.	Pauline Dr.	Stevens St.
Maple Ave. & Ct.	Marie Dr.	Reservation Rd.	Paulornette Cir.	Stirling St.
Marie Dr.	Memorial Cir.	Robinswood Way	Peterof Cir.	Sutherland St.
Memorial Cir.	Morton St. (Main to Chestnut)	Rolling Ridge Rd.	Pettingell Ave.	Theodore Ave.
Morton St. (Main to Chestnut)	Napier Rd.	Rose Glen Dr.	Pheasant Run	Village Way
Napier Rd.	Park St.	Ruggiero Way	Possom Hollow Rd.	Whittemore Ter.
Parnassus Pl.	Parnassus Pl.	Serenity Ln.	Ravens Bluff	York St.
Pasho St.	Pine St.	Shirley Rd.	Richard Cir.	
Pine St.	Prospect Rd.	Spencer Ct.	River Rd.	
Prospect Rd.	Punchard Ave.	Standish Cir.	Samos Ln.	
Punchard Ave.	Robandy Rd.	Strawberry Hill Rd.	Somerser Dr.	
Robandy Rd.	Rock Ridge Rd.	Sweetbriar Ln.	Southridge Cir.	
Rock Ridge Rd.	Rogers Brook (East & West)	Thresher Rd.	Starrwood Crossing	
Rogers Brook (East & West)	Salem St. (from Main to Rt.125)	Turner Cir.	Stevens St. (off of Webster)	
Salem St. (from Main to Rt.125)	Sherry Dr.	Virginia Rd.	Suffolk Cir.	
Sherry Dr.	Shipman Rd.	West Parish Dr.	Sutton Way	
Shipman Rd.	Stevens Cir.	Whispering Pines Dr.	Trinity Ct.	
Stevens Cir.	Stone Post Rd.	Wild Rose Dr.	Webster St.	
Stone Post Rd.	Stonehedge Rd.	Windemere Dr.	Winchester Dr.	
Stonehedge Rd.	Stratford Rd.		Woodhaven Dr.	
Stratford Rd.	Summer St.			
Summer St.	Tanglewood Way			
Tanglewood Way	Temple Pl.			
Temple Pl.	Twin Brook			
Twin Brook	Upland Rd.			
Upland Rd.	Walnut Ave.			
Walnut Ave.	Wardhill Ln.			
Wardhill Ln.	Washington Ave.			
Washington Ave.	Watson Ave.			
Watson Ave.	Westwind Rd.			
Westwind Rd.	Wheeler St.			
Wheeler St.	Whittier St. & Ct.			
Whittier St. & Ct.	Wolcott Ave.			
Wolcott Ave.	Woodcliff Rd.			
Woodcliff Rd.	Woodland Rd.			

No delays of collections the weeks of 12/20/21 and 12/27/21.
The holidays of Christmas and New Year's Day fall on Saturdays.

COLLECTION CALENDAR

JULY 2021

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

AUGUST 2021

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

SEPTEMBER 2021

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

OCTOBER 2021

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

NOVEMBER 2021

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

DECEMBER 2021

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Legal Holidays—Collection following Holiday will be one day later

Curbside Leaf Pickup: (Dates in Bold/Italicized)

Fall: 10/18 - 12/3/2021 (no collection week of Thanksgiving)
Spring: 4/25 - 6/4/2022

Electronics Collection - TBD
AndoverMA.Gov/CRT

HHW Collection - TBD
AndoverMA.Gov/HHW

Trash is collected weekly, recycling is collected biweekly.

JANUARY 2022

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

FEBRUARY 2022

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

MARCH 2022

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

APRIL 2022

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

MAY 2022

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

JUNE 2022

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
3	4					

1 day delay July 4th 2022

- | | | | | |
|---|---|--|---|--|
| <p>MONDAY
 Agawam Ln.
 Alison Way
 Appletree Ln.
 Archer Ln.
 Arrowood Ln.
 Athena Cir.
 Bancroft Rd.
 Black Horse Ln.
 Blueberry Cir.
 Blueberry Hill
 Brentwood Cir.
 Bypass Rd.
 Cameron Rd.
 Charles Cir.
 Chatham Rd.
 Coderre Way
 College Cir.
 Coventry Ln.
 Delphi Cir.
 Douglas Ln.
 Eagle Way
 Embassy Ln.
 Farrwood Cir.
 Forest Dr.
 Frederick St.
 Glen Cove Rd.
 Gould Rd.
 Gray Rd.
 Great Heron Pl.
 Harold Parker Rd.
 Harper Cir.
 Harwich Ln.
 Haven Dr.
 Holt Rd.
 Hunter Dr.
 Ivy Ln.
 Jenkins Rd.
 Korinthian Way
 Linda Rd.
 Meadowbrook Dr.
 Mohawk Dr.
 Montego Cir.
 Moreland Ave.
 Mortimer Dr.
 Nancy Cir.
 Olympia Way
 Orchard St.
 Penobscot Way
 Phoenix Pl.
 Pinecrest Rd.
 Piper's Glen
 Rachel Rd.
 Random Ln.
 Rocky Hill Rd.
 Sagamore Dr.
 Salem St (Rte 125 to N. Andover)
 Sandy Brook Cir.
 Sawyers Ln.
 Seneca Cir.
 Sequoia Ln.
 Seten Cir.
 Shaw Dr.
 Sheridan Rd.
 Skopelos Cir.
 Stinson Rd.
 Suncrest Rd.
 Tamys Ln.
 Tobey Ln.
 Tucker Rd.
 Vine St.
 Wagon Wheel Rd.
 West Knoll Rd.
 Wethersfield Dr.
 Wildwood Rd.</p> | <p>TUESDAY
 Acropolis Cir.
 Alderbrook Rd.
 Andover St. (Woburn to Dascomb)
 Arcadia Rd.
 Azalea Dr.
 Bannister Rd.
 Belknap Dr.
 Boston Rd.
 Bradley Rd.
 Bristol Ln.
 Carter Ln.
 Center St.
 Charlotte Dr.
 Chester St.
 Churche St.
 Clark Rd.
 Clinton Ct.
 Clover Cir.
 Copley Dr.
 Cottage Rd.
 Countryside Way
 County Rd.
 Courtney Ln.
 Dale St.
 Donna Rd.
 Doric Way
 Dundas Ave.
 Fern Rd.
 Fosters Pond Rd.
 Garfield Ln.
 Germano Way
 Glenwood Rd.
 Gregory Cir.
 Half Ave.
 Hawk Ridge Rd.
 High Vale Ln.
 Island Way
 Laconia Dr.
 Meadover Hill Ln.
 Lowell Junction Rd.
 Marlano St.
 Messinia Dr.
 Mitton Cir.
 Molly Rd.
 Morningside Dr.
 Nicoll St.
 Oak St.
 Odyssey Way
 Parthenon Cir.
 Peach Tree Path
 Peppercorn Ln.
 Pine Cone Ln.
 Pine Tree Ln.
 Pole Hill Dr.
 Pomeroy Rd.
 Powers Rd.
 Radcliff Dr.
 Rattlesnake Hill Rd.
 Redgate Dr.
 Regency Ridge
 River Park Ter.
 River St.
 Sheridan Cir.
 Shandel Cir.
 Sleepy Hollow Ln.
 Snowberry Rd.
 Sparta Way
 Sunset Rock (Ballardvale to Alderbrook)
 Tewksbury St.
 Waverly Ln.
 Willard Cir.
 White Oak Dr.
 Yardley Rd.</p> | <p>WEDNESDAY
 Acorn Dr.
 Algonquin Ave.
 Alonesos Way
 Apple Blossom Rd.
 Barbara Ln.
 Barron Ct.
 Basswood Ln.
 Bellevue Rd.
 Blanchard St.
 Bridle Path Rd.
 Brown St.
 Buttonwood Dr.
 Candlewood Dr.
 Cardinal Ln.
 Cardigan Rd.
 Carriage Hill Rd.
 Chaise Cir.
 Cherokee Cir.
 Cheyenne Cir.
 Comanche Pl.
 Cottonwood Cir.
 Crestwood Dr.
 Crystal Cir.
 Dascomb Rd.
 David Dr.
 Dean Cir.
 Deca Cir.
 Devonshire Pl.
 Durham Dr.
 Evergreen Ln.
 Exeter Way
 Fairway Dr.
 Frontage Rd.
 Fulton Rd.
 Geneva Rd.
 Glen Meadow Rd.
 Granli Dr.
 Greenwood Rd. (133 to High Plain)
 Hackney Cir.
 Haggetts Pond Rd. (Bellevue to Lowell)
 Hansom Rd.
 Harmony Ln.
 Hazelwood Cir.
 Hearthstone Pl.
 Iroquois Ave.
 Jordyn Ln.
 Keystone Way
 Lancaster Pl.
 Landau Ln.
 Lansbury Ln.
 Lenox Pl.
 Lovejoy Rd.
 Lowell St. (Lovejoy to Tewksbury)
 Marigold Ln.
 Newport Cir.
 Osgood St.
 Partridge Hill Rd.
 Patricia Cir.
 Phaeton Cir.
 Preston Cir.
 Rasmussen Cir.
 Regis Rd.
 Russett Ln.
 Seminole Cir.
 Shawnee Cir.
 Sioux Cir.
 Starwood Crossing
 Steeple Ct.
 Stouffer Cir.
 Surrey Ln.
 Talbot Rd.
 Tallyho Ln.
 Tessier Dr.
 Tiffany Ln.
 Wabanaki Way
 Whiffletree Cir.
 Will O Way</p> | <p>THURSDAY
 Alpine Dr.
 Ashford Ln.
 Aspen Cir.
 Atwood Ln.
 Avella Cir.
 Avery Ln.
 Bailey Rd.
 Belle Haven Dr.
 Berkeley Ln.
 Bittersweet Ln.
 Black Birch Way
 Boutwell Rd.
 Brady Loop
 Brierwood Cir.
 Cherrywood Cir.
 Cobblestone Ln.
 Cross St.
 Deerberry Ln.
 Deerfield Way
 Doyle Cir.
 Ellsworth Rd.
 Fiske St.
 Forest Hill Dr.
 Fraser Dr.
 Freemont Ln.
 Gavin Cir.
 Gina Jo Way
 Golden Oaks
 Governors Dr.
 Granada Way
 Greenbrier Cir.
 Greybirch Dr.
 Hacienda Way
 Haggetts Pond Rd. (Lowell to Pleasant)
 Hampton Ln.
 Hay Bale Rd.
 High Plain Rd. (Greenwood to end)
 Hitchcock Farm Rd.
 Holmes Rd.
 Kalia Cir.
 Knollcrest Dr.
 Lakeside Cir.
 Lamancha Way
 Langley Ln.
 Larchmont Cir.
 Monahan Ln.
 Montclair Ave.
 Mulberry Cir.
 Nicholas Cir.
 Old School House Rd.
 Penbrook Cir.
 Pendant Ct.
 Penni Ln.
 Pepperidge Cir.
 Pleasant St.
 Quail Run
 Ridge Hill Way
 Rindge Rd.
 Rutgers Rd.
 Sandalwood Ln.
 Sevilla Rd.
 Sheffield Cir.
 Starr Ave.
 Stoneybrook Cir.
 Sugarbush Ln.
 Wedgewood Dr.
 Wellington Cir.
 Wintergreen Cir.
 Woodhill Rd.
 Woodman Ridge Rd.
 Zambon Ter.</p> | <p>FRIDAY
 Allen St.
 Amherst Rd.
 Andover Country Club Ln.
 Ayer St.
 Binney St.
 Bobby Jones Dr.
 Bowdoin Rd.
 Canterbury St.
 Celia St.
 Chadwick Cir.
 Chandler Cir.
 Corbett St.
 Corniers Way
 Cornell Rd.
 Dartmouth Rd.
 Endicott Rd.
 Farnham Cir.
 Ferndale Ave.
 Franklin Ave.
 George St.
 Harvard Rd.
 Haskell Rd.
 Iceland Rd.
 Juliette St.
 Kenilworth St. (N. Main to Poor St)
 Kensington St.
 Kirkland Dr.
 Lowell St -- (#1 to Beacon St)
 Magnolia Ave.
 Marwood Dr.
 Mckenney Cir.
 Middle St.
 North Main St. (133 to Lawrence)
 Poor St.
 Princeton Ave.
 Scotland Dr.
 Shadow Ln.
 Shepley St.
 Sherbourne St.
 Stafford Ln.
 Topping Rd.
 Trevino Cir.
 Union St.
 Walker Ave.
 Warwick Cir.
 Wescott Rd.
 Westminster Roadway
 William St.
 Windsor St.
 Worthen Pl.
 Yale Rd.</p> |
|---|---|--|---|--|

No delays of collections the weeks of 12/20/21 and 12/27/21.

The holidays of Christmas and New Year's Day fall on Saturdays.

The following holidays will affect regular trash and recycling pickup for 2021—2022

Independence Day (4th of July) . Labor Day . Columbus Day . Veterans Day . Thanksgiving Day . Martin Luther King, Jr. Day . Washington's Birthday (Presidents Day) . Patriots Day . Memorial Day

COLLECTION FOLLOWING HOLIDAYS ABOVE, WILL BE ONE DAY LATER IF THERE IS A BOX AROUND THE DATE AS INDICATED ON THE PREVIOUS PAGE IN THIS GUIDE.

SCHOOL CLOSINGS AND OTHER RELIGIOUS HOLIDAYS **DO NOT** AFFECT THE SCHEDULE. QUESTIONS? CALL 978-623-8701 OR EMAIL RECYCLE@ANDOVERMA.US IN THE EVENT OF AN UNSCHEDULED DELAY, NOTICE WILL BE POSTED ON THE TOWN'S WEBSITE, ON OUR SOCIAL MEDIA, AND ON OUR MESSAGE AT 978-623-8701

SPECIAL ITEMS - Year Round Drop-off

SHARPS & NEEDLES

Disposal Sites:

Andover Public Safety
32 N Main Street

Instructions:

Please be sure that sharps are disposed of in:

- *FDA-cleared container no more than 3 quarts*
- *Lid must be secured - screwed on or taped shut*
- *Please do not leave containers on or around the kiosk*
- *NO MEDICATIONS*

For more information, visit: AndoverMa.Gov/Sharps



MEDICATION DISPOSAL

Andover Public Safety has a kiosk for the sole purpose for disposal of unused prescription and non-prescription drugs. Vitamins and veterinary medications are also accepted. Please be sure they are in a secure container.

Disposal Site:
Andover Public Safety
32 N Main Street

Do Not Include:

- Needles and sharps
- Liquids
- IV equipment
- Chemotherapy drugs

For information on The National Prescription Drug Take Back Day, please visit: takebackday.dea.gov



MERCURY & BATTERIES

AVAILABLE DAILY DROP-OFF SITES AND ALLOWABLE ITEMS

TOWN OFFICES - Health Department

- Mercury products*, Button and small standard size Lithium & Rechargeable Batteries (standard sizes, no larger than "D")

MUNICIPAL SERVICES FACILITY - 5 Campanelli Drive

- Mercury products*, Button and small standard size Lithium & Rechargeable Batteries (standard sizes, no larger than "D")

***MERCURY PRODUCTS** include, but are not limited to: thermometers, old thermostats, blood pressure machines, barometers. For more information please visit keepmercuryfromrising.org

Please Note: Thermometers containing liquid that IS NOT SILVER in color do not contain mercury. The non-silver liquid-in-glass thermometers typically contain a colored alcohol which is safe for curbside trash disposal.

DO NOT BRING

- **ALKALINE AND STANDARD HEAVY DUTY** batteries are allowed in household trash, but they are not accepted at Special Collections or Town Offices. These are typically non-rechargeable everyday use types. Since Andover's trash is sent to an incinerator, it is safe to dispose of them in your curbside trash
- **LEAD ACID BATTERIES OF ANY TYPE/SIZE** - Bring to Electronics Collections (page 9) or pursue private disposal (page 11)
- **LIGHTBULBS OF ANY TYPE/SHAPE/SIZE** - Bring to Electronics Collections (page 9) or pursue private disposal (page 11). *Incandescent bulbs can go in your trash*

View AndoverMA.Gov/Batteries for more information

BALD HILL COMPOST SITE - SEASONAL

COMPOST SITE *Permits Required. Permits NOT sold at Bald Hill Location (see below)*

The compost site accepts grass clippings, leaves, green garden waste and brush as outlined below:

- Maximum diameter of six (6) inches
- Maximum length of four (4) feet
- Must not contain cables, cable anchors, nails or any other metal objects
- You are responsible for removing the materials from your vehicle
- **No plastic bags allowed**

RESIDENTIAL YARD WASTE ONLY—NO COMMERCIAL WASTE

A Permit is required to drop off leaves, grass clippings and brush, as well as to pick up compost and wood chips.

\$25 (1 yr) or \$75 (3 yr)

Permits can be obtained at the Municipal Services Facility located at 5 Campanelli Drive, from 8 am to 3:30 pm, cash or check only; no credit or debit cards accepted.

Permits - Mail in Option:

Mail a copy of your vehicle registration, a self-addressed stamped envelope and a check for \$24 (1 yr) or \$72 (3 yr)

and mail to:

Public Works—Bald Hill Permits
5 Campanelli Drive, Andover MA 01810

Andover Residents ONLY

Bald Hill Location: 288 High Plain Rd

Opens Seasonally, Spring—Fall
(actual dates weather dependent)

Open:

- Wednesdays and Fridays Noon - 3 p.m.
- Saturdays and Sundays 8 a.m. - 4 p.m.

For more information please visit: AndoverMa.Gov/BaldHillCompost

Interested in composting at home? Visit www.epa.gov/recycle/composting-home to learn about the benefits of composting and tips to get you started.

HHW and CRT/ELECTRONICS EVENTS

For collection dates, times and costs, please visit the links below.
Per Item Fees Apply - Business waste NOT accepted

PRE-REGISTRATION WILL BE REQUIRED FOR BOTH EVENTS.

HHW **(HOUSEHOLD HAZARDOUS WASTE)**

- Varnishes, Stains and Solvents
- Oil Based Paints Only
- Herbicides/Pesticides
- Pool Chemicals
- Mercury Items
- Pressurized Cans
- Waste Oil & Gasoline
- Propane Tanks

DO NOT BRING: Latex Paint, Electronics, White Goods, Appliances

AndoverMa.Gov/HHW

ELECTRONICS/CRT

- Computer CPU's and Monitors
- Televisions
- Microwave Ovens
- Lead Acid Batteries
- Fluorescent Lights
- Air Conditioners
- Humidifiers/De-Humidifiers
- Misc. Electronics

DO NOT BRING: Propane Tanks, Large White Goods/Appliances

AndoverMa.Gov/CRT

NO CREDIT CARDS (Cash or Check Only)
PROOF OF RESIDENCY REQUIRED

ITEMS BELOW: NO DROP-OFF - NO CURBSIDE

APPLIANCES

Large household appliances are **not** allowed with regular trash nor are they recyclable curbside.

They include but are not limited to: refrigerators, stoves wall ovens, washers, dryers, dishwashers, heaters, air-conditioners, humidifiers/de-humidifiers, hot water heaters, microwaves, etc.

Residents are responsible for appliance disposal and payment. Check under Private Disposal Options on page 11, in local advertisements or search online.

BATTERIES (NON-ALKALINE)

- No regular curbside or drop-off available in Andover for Lead Acid Batteries of ANY SIZE/TYPE or large rechargeable batteries (for laptops, tools etc.)
- Check with home improvement, hardware or auto parts stores for battery drop-off availability and cost
- **Bring to the Electronics Collections ONLY**

Alkaline batteries are OK to put in curbside trash collection

- Please see page 8 for button, lithium & standard size rechargeable battery drop-off options or visit AndoverMA.Gov/Batteries

CONSTRUCTION DEBRIS

Construction & Demolition Debris, C&D, is banned from the waste stream and will not be collected curbside. C&D consists of but is not limited to: asphalt, brick, concrete, cabinetry, windows, doors, skylights, roofing, sheetrock, siding, all fences, electric wiring, radiators/baseboard heaters, insulation, piping, etc.

You will need to make arrangements with either your contractor to dispose of the waste or privately contract with a disposal service. A list of **Private Disposal Options** is shown on page 11.

Asbestos is required to be disposed of via a licensed Asbestos contractor. For more information you can visit www.mass.gov/dep

ELECTRONICS

No drop-off besides the annual CRT & Electronics collection (see page 9). Contact retailer or manufacturer for recycling options, or search for waste disposal facilities/services that accept electronic waste. Metal scrappers/recyclers often take back some electronics. CRT (cathode-ray tube) TV's and monitors require special handling so be sure to confirm your items are acceptable.

FIRE EXTINGUISHERS

Quality fire extinguishers (most are metal) in good condition can be recharged. Inexpensive fire extinguishers (most are plastic) and those in poor condition cannot be recharged. Search "Fire Extinguishers" online for a company that can recharge or call your local hardware store to see if they offer this service. For metal extinguishers, contact a local metal salvage facility. Not accepted Curbside or at Special Collections

FLUORESCENT BULBS (INCLUDING CFLs)

- No regular curbside or drop-off available in Andover
- Check with local hardware or Home Improvement stores for CFL and other fluorescent light drop-off availability and cost

Bring to the Electronics Collections ONLY

Incandescent light bulbs are OK to put in curbside trash collection

LAWN MOWERS/SNOWBLOWERS

Lawn mowers, snowblowers or other oil and gas motorized equipment cannot be put out curbside. View the list of Private Disposal Options shown on page 11, in local advertisements or search online.

METALS

Small quantities of metal will be accepted with regular household trash. Larger quantities are suggested to go to a metal salvage yard.

PROPANE TANKS

- Propane tanks are **NOT** accepted curbside
- Contact your local hardware store, gas station or retailer for drop-off and exchange information
- **Bring to the HHW Collections ONLY** - See page 9 for details
- Contact a local metal salvage facility

TEXTILES

- Donate textiles to charity (Good Will, Salvation Army, Planet Aid etc.). There are also several drop-off bins throughout Town. See page 11 (bottom) for options.
- Check with local animal shelters as they are often in need of linens, bedding and other textiles.
- Bring or mail unwanted clothing and shoes to stores or manufacturers that accept them for recycling.

TIRES

Tires are banned from the regular trash and are not recyclable curbside. Residents are responsible for their disposal. Check under **Private Disposal Options** on page 11, in local advertisements or search online for tire disposal. You can also check with tire sales and repair companies for tire disposal services.

WASTE MOTOR OIL

WHEN: 1st & 3rd Saturdays of each month
 WHERE: North Andover DPW Garage
 384 Osgood Street
 Telephone: 978-685-0950
 COST: \$.50 per gallon
 HOURS: 9:00 am—12:00 noon

PRIVATE DISPOSAL OPTIONS

Residents are responsible for arrangements and costs associated with disposal.

****PICK-UP SERVICES BELOW ~ Call for what is accepted**

1-800-GOT-JUNK	800-468-5865	All solid waste (non-hazardous items)
collegehunkshaulingjunk.com	978-307-6566	All solid waste (non-hazardous items)
Trash Masters	617-435-7979	Demolition, Dumpsters and Removal Services
Northeast Material Handling - Ayer, MA <i>Offers both pick-up and drop-off services</i>	978-772-4545	All solid waste (non-hazardous items) Large Appliances (White Goods), Electronics
NEDT - Sutton & Westfield, MA <i>Offers both pick-up and drop-off services</i>	866-769-1621	Household Hazardous Products, Computers & Electronics, CRT's, Fire Extinguishers
DROP-OFF LOCATIONS BELOW ~ Call for what is accepted		
Mello Transfer Station - Georgetown, MA	978-352-9948	All solid waste (non-hazardous items) and offers recycling area
ReEnergy - Salem, NH	603-894-9800	Solid, non-hazardous construction and demolition (C&D) materials
Thomson Brothers Ind. (TBI) North Andover, MA	978-686-2020	Solid, non-hazardous construction and demolition (C&D) materials
Windfield Alloy - Lawrence, MA	800-626-1230	Ferrous and non-ferrous scrap metal, electronic scrap, water/air tanks, drained motors/transmission, Large Appliances (White Goods)

DONATION OPTIONS

Tax-exempt 501(c) organizations. Residents are responsible for arrangements and costs associated with donations and pick-ups. Please call for accepted items and conditions.

The Wish Project - Lowell, MA	866-947-4360	Kitchen furniture and items, home, baby and clothing items, small/med appliances, dressers, mattresses and sofas
Epilepsy Foundation - Wilmington, MA <i>Offers both pick-up and drop-off services</i>	888-322-8209	Clothing, shoes, belts, ties, purses draperies, linens, bedding, towels.
Ruth's House - Haverhill, MA ruthshouse.org	978-521-5575	Small furniture, home, baby and clothing items, small-med appliances, toys
Habitat For Humanity Restore - Lawrence, MA	978-686-3323	Gently used furniture, appliances, building materials and more
Planet Aid - Milford, MA (<i>S.N.E. Hub</i>) Visit planetaid.org/find-a-bin To locate the most convenient bin	508-893-0644 <i>For bulk donation and apartment building pick-ups call:</i> 888-893-0648	Clothing, shoes, bedding, towels, curtains, socks, underwear, bras, stuffed animals. holes, stains, or tears are OK Do not include items that are tattered beyond repair, dirty, wet, or moldy.
Project Home Again - Andover, MA	978-409-1930	Household goods, new and gently used furniture, and small appliances

SPECIAL ITEM PROGRAMS

Mass Save Masssave.com	1-877-889-4761 (Refrigerator and Freezer pickup)	Residential Rebates and Incentives including rebates for Refrigerator/Freezer Recycling and Home Energy Assessments
Electronics Takeback Coalition electronicstakeback.com	Email: etakeback.org	Visit Their website for Manufacturer Takeback Programs in the U.S.
Plastic Film Recycling (W.R.A.P.) plasticfilmrecycling.org	Email: help@plasticfilmrecycling.org	View the website for what plastic bags and film can be recycled and the location finder
National Do Not Mail List directmail.com/mail_preference	Email: donotmaillist@directmail.com	Reduce junk mail by registering on the National Do Not Mail List - fill out the form online
UTEC Mattress - Lowell, MA <i>drop-off in Lawrence, MA</i> utec-mattress.org	978-856-3997	Mattress drop-off by appointment only

****The Town of Andover does not contract with nor make recommendations for any companies or organizations listed on this page. The list is solely a resource for the residents and is subject to change without notice.**

TOWN OF ANDOVER

JULY 2021 - JUNE 2022

Do you have feedback or questions specifically related to this guide? Find a broken link? Is your question not addressed? We'd love to hear from you! Please contact us directly at Recycle@Andoverma.us

The Department of Public Works

Department Information

Location: 5 Campanelli Drive
Main Office : (978) 623-8700
Fax: (978) 623-8799
Main Email: dpw@andoverma.gov
Regular office hours:
8:00 a.m. to 4:00 p.m.
Monday - Friday

Divisions

Engineering: 978-623-8770
Facilities & Field Rentals: 978-623-8727
Highway: 978-623-8800
Parks & Grounds and Forestry: 978-623-8830
Spring Grove Cemetery: 978-623-8840
Recycling & Solid Waste: 978-623-8701
Water Distribution & Sewer Collection: 978-623-8860
Water Treatment Plant: 978-623-8870

Save Water

Water is a finite resource – even though about 70 percent of the Earth's surface is covered by water, less than 1 percent is available for human use. Despite the water supply and infrastructure challenges faced by many communities across the US, each American uses an average of 88 gallons of water each day at home. Reduce, Reuse, Recycle isn't just for trash and recycling, these practices can help conserve water too. Please do your part to save water at home, inside and out.

View AndoverMA.Gov/SaveWater for more information.

Help Keep Our Storm Drains Clean

The Town is continuing to implement a Stormwater Management Program to improve water quality by reducing the discharge of pollutants from storm water runoff into local storm drains, rivers, ponds, streams and other receiving waterbodies. The following information is provided as part of the Public Education component.

ILLICIT DISCHARGE DETECTION AND ELIMINATION

What is an illicit discharge?

An illicit discharge is the discharge of pollutants or non-stormwater materials into a storm drain system via overland flow, direct dumping, or illegal connections. Illicit discharges may be a result of industrial activity, deposits of oil on parking lots, excess lawn fertilizer and yard clippings, and a variety of other sources which pollute water with turbidity, excess nutrients, and bacteria. Illicit discharges can also be from failing septic systems or improperly connected sewer lines. Dumping anything other than stormwater into a storm drain allows these pollutants to enter lakes and streams causing public health concerns, harm to wildlife, and unpleasant odors or color. Developing an illicit discharge detection and elimination program (IDDE) to find and eliminate these sources is mandated by the US EPA under the Municipal Separate Storm Sewer System (MS4) Permit.

Sources of Illicit Discharges

- Sanitary wastewater (sewage)
- Septic tank waste or overflows
- Car wash, laundry, and industrial wastewaters
- Improper disposal of auto and household toxics, such as motor oil, antifreeze, and pesticides
- Spills on roadways and other accidents

How can you help?

- Never dump anything down a storm drain
- Dispose of yard and pet waste properly
- Avoid excess use of pesticides and lawn fertilizers
- Wash your car at a car wash facility
- Make sure sanitary, laundry, carwash, and industrial wastewaters do not drain to the storm drain system
- Have your septic tank pumped and inspected at least once every two years

Contact the Engineering Dept. @ 978-623-8770 to report any unusual storm drain flows that have a noticeable odor, discoloration, or oily sheen. Visit AndoverMa.Gov/Stormwater for more information