

FY18 Infrastructure Upgrades in Andover

2374 Distribution Line Reconductor Project

January 2018

Dear Andover Neighbor:

As the regional electricity provider, we regularly upgrade our energy networks to ensure you receive the best possible service to your homes and businesses. This letter is to notify you of infrastructure upgrades scheduled to begin in your neighborhood starting January 2018 and ending early June 2018.

National Grid plans to reconductor (replace wires) the 2374 Distribution Supply Line and perform structural upgrades on numerous substations and utility poles supporting the supply line. The infrastructure along the project route distributes energy to commercial and residential customers along **Railroad Street, Essex Street, School Street, Lupine Road, Ridge Street and Pearson Street.**

In the next few months, you will see our operations crews, contractor crews (Harlan) and large construction vehicles traveling through the area. Please be assured, our work in your neighborhood is a necessary part of an upgrade program to improve the safety and reliability of electricity to your area.

If you have any concerns with how National Grid operates in your area, please contact our Customer Support Hotline at 800-322-3223.

